

Licensing Sub-Committee

Thursday 30 April 2026

10.00 am

Online/Virtual

Membership

Councillor Renata Hamvas (Chair)
Councillor Margy Newens
Councillor Kath Whittam

Reserves

Councillor Sunil Chopra

INFORMATION FOR MEMBERS OF THE PUBLIC

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Contact

Andrew Weir by email: andrew.weir@southwark.gov.uk

Members of the committee are summoned to attend this meeting

Althea Loderick

Chief Executive

Date: 21 April 2026



Licensing Sub-Committee

Thursday 30 April 2026
10.00 am
Online/Virtual

Order of Business

Item No.	Title	Page No.
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PART A - OPEN BUSINESS

1. APOLOGIES

To receive any apologies for absence.

2. CONFIRMATION OF VOTING MEMBERS

A representative of each political group will confirm the voting members of the committee.

3. NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT

In special circumstances, an item of business may be added to an agenda within five clear days of the meeting.

4. DISCLOSURE OF INTERESTS AND DISPENSATIONS

Members to declare any interests and dispensation in respect of any item of business to be considered at this meeting.

5. LICENSING ACT 2003: NUNHEAD EXPRESS (ALSO KNOWN AS NISA), 2 KIRKWOOD ROAD, LONDON SE15 3XX 1 - 81

ANY OTHER OPEN BUSINESS AS NOTIFIED AT THE START OF THE MEETING AND ACCEPTED BY THE CHAIR AS URGENT.

PART B - CLOSED BUSINESS

EXCLUSION OF PRESS AND PUBLIC

The following motion should be moved, seconded and approved if the sub-committee wishes to exclude the press and public to deal with reports revealing exempt information:

“That the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in paragraphs 1-7, Access to Information Procedure rules of the Constitution.”

ANY OTHER CLOSED BUSINESS AS NOTIFIED AT THE START OF THE MEETING AND ACCEPTED BY THE CHAIR AS URGENT.

Date: 21 April 2026

Meeting Name:	Licensing Sub-Committee
Date:	30 April 2026
Report title:	Licensing Act 2003: Nunhead Express (Also Known as Nisa), 2 Kirkwood Road, London SE15 3XX
Ward(s) or groups affected:	Nunhead and Queens Road
Classification:	Open
Reason for lateness (if applicable):	Not applicable
From:	Strategic Director of Environment, Sustainability and Leisure

RECOMMENDATION

1. That the licensing sub-committee considers an application submitted by Trading Standards as a Responsible Authority under Section 51 of the Licensing Act 2003 (the Act) for the review of the premises licence held by Nunhead Express (Also Known as Nisa), 2 Kirkwood Road, London SE15 3XX.
2. Notes:
 - a) The grounds for the review are stated in paragraphs 12 to 14 of this report. A copy of the premises licence review application is attached as Appendix B.
 - b) The review application is supported by representations submitted by the Metropolitan Police Service and licensing as a responsible authority (Appendix C). There is a representation by one other person in support of the licence holder (Appendix D). Details of the representations are provided in paragraphs 15 to 20.
 - c) A map of the area that the premises are located in is attached as Appendix F.
 - d) A copy of the council's approved procedure for hearings of the sub-committee in relation to an application made under the Licensing Act 2003, along with a copy of the hearing regulations, has been circulated to all parties to the meeting.

BACKGROUND INFORMATION

The Licensing Act 2003

3. The Licensing Act 2003 (the Act) provides a licensing regime for:
 - The sale of and supply of alcohol
 - The provision of regulated entertainment
 - The provision of late night refreshment.

4. Within Southwark, the licensing responsibility is wholly administered by this council.
5. The Act requires the licensing authority to carry out its functions under the Act with a view to promoting the four stated licensing objectives. These are:
 - The prevention of crime and disorder
 - The promotion of public safety
 - The prevention of nuisance
 - The protection of children from harm
6. In carrying out its licensing functions, a licensing authority must also have regard to:
 - The Act itself
 - The guidance to the act issued under Section 182 of the Act
 - Secondary regulations issued under the Act
 - The licensing authority's own statement of licensing policy
 - The application, including the operating schedule submitted as part of the application
 - Relevant representations
7. The applications process involves the provision of all relevant information required under the Act to the licensing authority with copies provided by the applicant to the relevant responsible bodies. The application must also be advertised at the premises and in the local press. The responsible authorities and other persons within the local community may make representations on any part of the application where relevant to the four licensing objectives.
8. The premises licence once issued remains valid for the life of the business unless surrendered or revoked. However, under section 51 of the Act it remains open to any Responsible Authority or other person to apply to the local Licensing Authority for a review of the premises licence where there are ongoing concerns regarding one or more of the four stated licensing objectives.

KEY ISSUES FOR CONSIDERATION

The premises licence

9. The premises licence allows the provision of licensable activities as follows:
 - The sale by retail of alcohol (off sales only):
 - Monday to Sunday: 00:00 to 00:00 (24 hours daily).
10. The licence is subject to the mandatory conditions set down under the Act and further conditions consistent with the operating schedule submitted with the application for the licence. A copy of the full premises licence is attached as Appendix A.

Designated premises supervisor (DPS)

11. The DPS is listed as Tuncay Telli, who holds a licence with Hackney Borough Council and is also the premises licence holder.

The review application

12. On 10 March 2026, an application was submitted by Trading Standards as a Responsible Authority under Section 51 of the Licensing Act 2003, for the review of the premises known as Nisa Nunhead Express, 2 Kirkwood Road, London, SE15 3XX.
13. The review application was submitted in respect of all four of the licensing objectives, stating:

“This matter is brought by Trading Standards as a responsible authority under the Licensing Act 2003 in respect of all the licensing objectives but specifically, under the prevention of crime and disorder. The facts of the matter are:

1. On the 20 June 2025 a covert test purchase for illicit tobacco was conducted at the premises. The test purchaser was sold a packet of Marlboro Touch cigarettes, in non-plain packaging for £5.00. These were believed to be counterfeit products. These matters create offences under the Tobacco and Related Products Regulations 2016 and the Trade Marks Act 1994.
2. On 10 July 2025 an inspection took place at the premises. Trading standards officers and police officers entered the premises and found 1130 illicit vapes, 5 pouches of illicit hand rolling tobacco and 21 packets of illicit cigarettes. The majority of the vapes that were seized were found on display for sale in the counter area of the shop premises. The supply of these items creates offences under the Tobacco and Related Products Regulations 2016 Regulation 48, the Standardised Packaging of Tobacco Products Regulations 2015 and the Environmental Protection (Single-Use Vapes) (England) Regulations 2024.
3. The illicit tobacco products that were seized from the premises were non-duty paid and therefore are assumed to have been unlawfully imported into the UK. The supply of nonduty paid tobacco creates an offence under the Licensing Act 2003 Section 144, ‘a person commits an offence if he knowingly keeps or allows to be kept, on any relevant premises, any goods which have been imported without payment of duty or which have otherwise been unlawfully imported’.
4. During the inspection of 10 July 2025, officers discovered a snap bag of cannabis in the staff room which was subsequently seized by the police. Police officers also found and seized 2 snap bags of hashish that were found in the till, in the cash compartment. These bags were priced £20. In addition, police officers also seized 100 large cannisters of nitrous oxide (laughing gas). The nitrous oxide was seized by police as it was believed that it was being sold from the premises in order to be inhaled

for psychoactive effects. A copy of the notices and incident report book are attached JM/NNE/001.

5. The persons present at the time of inspection were xx and xx. Neither of these persons held a personal licence at the time of the inspection. Therefore condition 336 of the licence was breached.
336 - A personal licence holder shall be present on the premises whenever alcohol is available for sale.
6. There was evidence found on the premises which indicated that customers were able to obtain credit to purchase goods. If these goods included alcohol, then this may breach licensing condition 127.
127 - Alcohol shall not be sold or supplied unless it is paid for before or at the time when it is sold or supplied, except alcohol sold or supplied:
 - a. With and for consumption at a meal supplied at the same time, consumed with the meal and paid for together with the meal.
 - b. For consumption by a person residing in the premises or his guest and paid for together with his accommodation.
 - c. To a canteen or mess.
7. On 14 July 2025 trading standards officers revisited the premises. Officers discovered a number of 'Labubu' toy dolls on display. Officers spoke to Mr Telli regarding these toy dolls. Mr Telli produced an invoice for the toys (JM/NNE/002). On inspection it was discovered that the toy dolls did not bear a manufacturer's name and address or an address of a UK importer/distributor. As a result, it was believed that the toy dolls contravened the Toys (Safety) Regulations 2011. The invoice also detailed that Mr Telli had purchased 100 toy dolls with the description 'Viral Toy Labubu' at a unit cost of £6.00. Due to the low cost, officers also believed that these items were likely to be counterfeit, creating offences under the Trade Marks Act 1994. 96 toy dolls were subsequently voluntarily surrendered by Mr Telli. A copy of the notice is attached as JM/NNE/003
8. Officers also found some cans of Perla beer (7.1% ABV) which did not appear to comply with the Food Information Regulations 2014. The labels were not in English as required, additionally, there were no details of the person responsible for the food. Officers discussed this with Mr Telli and advised him of his obligations to comply with the legislation.
9. On 3 December 2025 Mr Telli was issued a written warning in relation to the offences on 10 & 14 July 2025, concerning the illegal tobacco, non-compliant vapes and counterfeit toys. A copy of the letter attached as JM/NNE/004.
10. On 12 December 2025 a covert test purchase for illicit tobacco was conducted at the premises. The test purchaser entered the premises and asked for cigarettes and the member of staff behind the counter said, "Sorry boss, all gone."

11. On 12 December 2025, an inspection was conducted at the premises by officers as part of the Night-time Economy team visits. During the inspection, cans of Perla (7.1% ABV) and Zubr (6% ABV) were found which did not appear to comply with the Food Information Regulations 2014. The labels were not in English as required, additionally, there were no details of the person responsible for the food. Officers who visited previously on the 14 July 2025 had advised Mr Telli of his obligations to comply with the legislation. This appears to have been ignored as the products were still available for sale. The premises were also found in breach of s.57 of the Licensing Act 2003, which is failure to have a copy of the full premises licence (or a certified copy) available at the premises.
12. The facts detailed above demonstrate a lack of regard to the licensing objective, the prevention of crime and disorder. Given the facts of the matter, trading standards believe it necessary that the licence for the premises is reviewed. All options are open to the Licensing Sub-committee regarding these matters, including suspending or revoking the licence.”
14. Full details of the grounds for the review are provided within review the application. A copy of the review application is shown in Appendix B.

Representations from responsible authorities

15. There are two representations submitted in relation to the review application by the Metropolitan Police Service and licensing in their role as responsible authority.
16. The representation from the police supports the review, stating that there is also a concurrent police investigation. It also states that the findings already demonstrate serious illegal activity, extremely poor management, and a complete failure to meet the basic legal obligations expected of a responsible business operator. They believe that this demonstrates a clear disregard not only for the licensing act and the licensing objectives in particular that of prevention of crime and disorder but also has progressed to possession of illegal drugs on the premises. The Police recommend that the premises licence issued in respect of the premises be revoked
17. The representation from licensing as a responsible authority supports the application for review based on the findings of trading standards. Due to the serious and persistent nature of the above offences they suggest that the premises licence issued in respect of the premises be revoked.
18. Both representations are available in Appendix C.

Representations from other persons

19. There is one representation from one other person
20. There are no representations in support of the licence holder stating that they do not believe the grounds for the review application. The representation is available in Appendix D.

Documentation from the premises licence holder

21. There is supporting documentation from the licence holder which is offered as an explanation as to the findings of trading standards. This is available in Appendix E.

Operating history

22. There has been a licence for off sales of alcohol in place since 2005. It was transferred to Tuncay Telli in July 2017. Tuncay Telli became the DPS in November of that year.
23. There are no recent complaints to the licensing authority in the last 12 months, nor is there a history of temporary event notices.

The local area

24. A map of the local area is attached as Appendix F. The following is a list of other licensed premises in the immediate vicinity (100m):

Pyrotechnist Arms, 39 Nunhead Green, London SE15 3QF:

- The sale by retail of alcohol (both on and off sales):
 - Sunday to Thursday from 09:00 to 00:00
 - Friday and Saturday from 09:00 to 01:00
- The provision of late night refreshment (indoors):
 - Sunday to Thursday from 23:00 to 00:00
 - Friday and Saturday from 23:00 to 01:00
- The provision of regulated entertainment in the form of live and recorded music (indoors):
 - Sunday to Thursday from 09:00 to 00:00
 - Friday and Saturday from 09:00 to 01:00

Nunhead News, 125 Evelina Road, London SE15 3HB:

- The sale by retail of alcohol (off sales):
 - Monday to Saturday from 08:00 to 23:00
 - Sunday from 08:00 to 22:30

AG Flowers, 139 Evelina Road, London SE15 3HB:

- The sale by retail of alcohol (off sales):
 - Monday to Saturday from 08:00 to 23:00
 - Sunday from 10:00 to 22:30

D4100, 143 Evelina Road, London SE15 3HB:

- The sale by retail of alcohol (on and off sales):
 - Monday to Saturday from 08:00 to 23:20
 - Sunday from 19:00 to 22:50

Goodcup, 44 Evelina Road, London SE15 3QF:

- The sale by retail of alcohol (on sales):
 - Monday to Thursday from 11:00 to 22:15
 - Friday to Sunday from 11:00 to 22:45.

Southwark Council statement of licensing policy

25. Council assembly approved Southwark's statement of licensing policy 2021-2026 on 25 November 2020 and it came into effect on 1 January 2021.
26. Sections of the statement that are of relevance to the sub-committee's consideration are:
 - Section 3 - Purpose and scope of the policy. This reinforces the four licensing objectives and the fundamental principles upon which this authority relies in determining licence applications.
 - Section 5 – Determining applications for premises licenses and club premises certificates. This explains how the policy works and considers issues such as location; high standards of management; and the principles behind condition setting.
 - Section 6 – Local cumulative impact policies. This sets out this authority's approach to cumulative impact and defines the boundaries of the current special policy areas and the classifications of premises to which they apply. To be read in conjunction with Appendix B to the policy.
 - Section 7 – Hours of operation. This provides a guide to the hours of licensed operation that this Authority might consider appropriate by type of premises and (planning) area classification.
 - Section 8 – The prevention of crime and disorder. This provides general guidance on the promotion of the first licensing objective.
 - Section 9 – Public safety. This provides general guidance on the promotion of the second licensing objective.
 - Section 10 – The prevention of nuisance. This provides general guidance on the promotion of the third licensing objective.
 - Section 11 – The protection of children from harm. This provides general guidance on the promotion of the fourth licensing objective.

27. The purpose of Southwark's statement of licensing policy is to make clear to applicants what considerations will be taken into account when determining applications and should act as a guide to the sub-committee when considering the applications. However, the sub-committee must always consider each application on its own merits and allow exceptions to the normal policy where these are justified by the circumstances of the application.
28. Members should take into consideration the Southwark Statement of Licensing Policy, the Section 182 Guidance and the National Licensing Policy Framework (for the hospitality and leisure sectors) when making decisions. in the links for these are below:
- Southwark policy:
<https://www.southwark.gov.uk/sites/default/files/2024-09/Statement%20of%20Licensing%20Policy%202021-2026.pdf>
 - Section 182 Guidance:
[Revised Guidance issued under section 182 of the Licensing Act 2003](#)
 - National Licensing Policy Framework:
[National Licensing Policy Framework for the hospitality and leisure sectors - GOV.UK](#)

Cumulative impact area (CIA)

29. As per Southwark's statement of licensing policy, the premises is located outside of a cumulative impact area (CIA), and in a residential area which states the following:
- Closing time for off licences:
 - Monday to Sunday: 23:00

General guidance

30. Members should take into consideration both the Southwark statement of licensing policy and the Section 182 Guidance when making decisions.
31. Members are required to have regard to the Home Office guidance in carrying out the functions of licensing authority. However, guidance does not cover every possible situation, so long as the guidance has been properly and carefully understood, members may depart from it if they have reason to do so. Full reasons must be given if this is the case.
32. Members should also consider the National Licensing Policy Framework for the hospitality and leisure sectors.

Climate change implications

33. Following council assembly on 14 July 2021, the council is committed to considering the climate change implications of any decisions.
34. Climate change is not a legal factor in the consideration of a grant of a premises license under the current licensing objectives, however members can make enquiries and request an agreement from applicants to promote the reduction of the impact of climate change that may be caused by the operation of the premises.
35. Examples of such an agreement may be:
 - Not to use single use plastics, such as disposable plastic glasses, when selling alcohol at the premises.
 - Encourage patrons not to drive to venues by providing details of public transport on their webpages/tickets.
36. The council's climate change strategy is available at:

<https://www.southwark.gov.uk/sites/default/files/2024-12/Climate%20Change%20Strategy%20%28July%202021%29%20%287%29.pdf>

Community, equalities (including socio-economic) and health impacts

Community impact statement

37. Each application is required by law to be considered upon its own individual merits with all relevant matters taken into account.

Equalities (including socio-economic) impact statement

38. This report does not result in a policy decision and each application is required to be considered upon its own individual merits with all relevant matters taken into account. In considering the recommendations of this report, due regard must be given to the public sector equality duty set out in section 149 of the Equality Act 2010. This requires the council to consider all individuals when carrying out its functions.
39. Importantly, the council must have due regard to the need to eliminate discrimination, harassment, victimisation, or other prohibited conduct; advance equality of opportunity and foster good relations between people who have protected characteristics and those who do not. The relevant protected characteristics are age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation. The public sector equality duty also applies to marriage and civil partnership, but only in relation to the need to eliminate discrimination, harassment, victimisation, or other prohibited conduct.
40. The equalities impact statement for licensing decisions is contained within the Southwark statement of licensing Policy 2021 – 2026:

<https://www.southwark.gov.uk/sites/default/files/2024-09/Statement%20of%20Licensing%20Policy%202021-2026.pdf>

41. The equalities impact assessment is available at:

<https://modern.gov.southwark.gov.uk/documents/s92016/Appendix%20F%20-%20Equalities%20Impact%20Assessment.pdf>

Health impact statement

42. Health impacts cannot be considered by law when making decisions under the Licensing Act 2003.

Resource implications

43. There is no fee associated with this type of application.

Consultation

44. Consultation has been carried out on this application in accordance with the provisions of the Licensing Act 2003.

Community impact statement

45. Each application is required by law to be considered upon its own individual merits with all relevant matters taken into account.

SUPPLEMENTARY ADVICE FROM OTHER OFFICERS

Assistant Chief Executive - Governance and Assurance

46. The sub-committee is asked to determine, under Section 51 of the Licensing Act 2003, following an application, made under Section 51 of the same act, for a review of premises licence. At any stage, following the grant of a premises licence, a responsible authority or any other person may ask the licensing authority to review the licence because of a matter arising at the premises in connection with any of the four licensing objectives.

47. The principles, which sub-committee members must apply, are set out below.

Principles for making the determination

48. Under Section 52 of the Licensing Act 2003, the licensing authority must hold a hearing to determine the review and any relevant representations.

49. The four licensing objectives are:

- The prevention of crime and disorder
- The protection of public safety
- The prevention of nuisance
- The protection of children from harm.

50. Each objective must be considered to be of equal importance. The authority must, having regard to the application and any relevant representations, take such of the following steps as it considers appropriate for the promotion of the licensing objectives. The steps are to:

- Modify the conditions of the licence by altering, omitting or adding any condition
 - Exclude a licensable activity from the scope of the licence
 - Remove the designated premises supervisor
 - Suspend the licence for a period not exceeding three months
 - Revoke the licence.
51. For the purpose of determining a relevant representation under section 52 of the Act a “relevant representation” means representations which:
- Are relevant to one or more of the licensing objectives
 - Are made by the holder of the premises licence, a responsible authority or another person within the prescribed period
 - Have not been withdrawn
 - If made by another person (who is not also a responsible authority), that they are not, in the opinion of the relevant licensing authority frivolous or vexatious.
52. Modifications of conditions and exclusions of licensable activities may be imposed either permanently or for a temporary period of up to three months.
53. The authority may decide that no action is necessary if it finds that the review does not require it to take any steps appropriate to promote the licensing objectives.
54. In deciding what remedial action if any it should take, the authority must direct its mind to the causes or concerns that the representations identify. The remedial action should generally be directed at these causes and should always be no more than an appropriate and proportionate response.
55. It is of particular importance that any detrimental financial impact that may result from a licensing authority’s decision is appropriate and proportionate to the promotion of the licensing objectives in the circumstances that gave rise to the application for review.

Reasons

56. Where the authority determines an application for review it must notify the determination and reasons why for making it to:
- The holder of the licence
 - The applicant
 - Any person who made relevant representations
 - The chief officer of police for the area (or each police area) in which the premises are situated.

Hearing procedures

57. Subject to the licensing hearing regulations, the licensing committee may determine its own procedures. Key elements of the regulations are that:

- The hearing shall take the form of a discussion led by the authority. Cross examination shall not be permitted unless the authority considered that it is required for it to consider the representations.
- Members of the authority are free to ask any question of any party or other person appearing at the hearing.
- The committee must allow the parties an equal maximum period of time in which to exercise their rights to:
 - Address the authority
 - If given permission by the committee, question any other party.
 - In response to a point which the authority has given notice it will require clarification, give further information in support of their application.
- The committee shall disregard any information given by a party which is not relevant:
 - To the particular application before the committee, and
 - The licensing objectives.
- The hearing shall be in public, although the committee may exclude the public from all or part of a hearing where it considers that the public interest in doing so outweighs the public interest in the hearing, or that part of the hearing, taking place in private.
- In considering any representations or notice made by a party the authority may take into account documentary or other information produced by a party in support of their application, representations or notice (as applicable) either before the hearing or, with the consent of all the other parties, at the hearing.

58. This matter relates to the review of the premises licence under section 51 of the Licensing Act 2003. Regulation 26(1) (a) requires the sub-committee to make its determination at the conclusion of the hearing.

Council's multiple roles and the role of the licensing sub-committee

59. Sub-committee members will note that, in relation to this application, the council has multiple roles. Council officers from various departments have been asked to consider the application from the perspective of the council as authority responsible respectively for environmental health, trading standards, health and safety and as the planning authority.
60. Members should note that the licensing sub-committee is meeting on this occasion solely to perform the role of licensing authority. The sub-committee sits in quasi-judicial capacity, and must act impartially. It must offer a fair and unbiased hearing of the application. In this case, members should disregard the council's broader policy objectives and role as statutory authority in other contexts. Members must direct themselves to making a determination solely based upon the licensing law, guidance and the council's statement of licensing policy.

61. As a quasi-judicial body the licensing sub-committee is required to consider the application on its merits. The sub-committee must take into account only relevant factors, and ignore irrelevant factors. The decision must be based on evidence, that is to say material, which tends logically to show the existence or non-existence of relevant facts, or the likelihood or unlikelihood of the occurrence of some future event, the occurrence of which would be relevant. The licensing sub-committee must give fair consideration to the contentions of all persons entitled to make representations to them.
62. The licensing sub-committee is entitled to consider events outside of the premises if they are relevant, i.e. are properly attributable to the premises being open. The proprietors do not have to be personally responsible for the incidents for the same to be relevant. However, if such events are not properly attributable to the premises being open, then the evidence is not relevant and should be excluded. Guidance is that the licensing authority will primarily focus on the direct impact of the activities taking place at the licensed premises on members of the public, living, working or engaged in normal activity in the area concerned.
63. Members will be aware of the council's code of conduct which requires them to declare personal and prejudicial interests. The code applies to members when considering licensing applications. In addition, as a quasi-judicial body, members are required to avoid both actual bias, and the appearance of bias.
64. The sub-committee can only consider matters within the application that have been raised through representations from other persons and responsible authorities.
65. Under the Human Rights Act 1998, the sub committee needs to consider the balance between the rights of the applicant and those making representations to the application when making their decision. The sub-committee has a duty under section 17 Crime and Disorder Act 1998 when making its decision to do all it can to prevent crime and disorder in the borough.
66. Other persons, responsible authorities and the applicant have the right to appeal the decision of the sub-committee to the magistrates' court within a period of 21 days beginning with the day on which the applicant was notified by the licensing authority of the decision to be appealed against.

Guidance

67. Members are required to have regard to the Home Office guidance in carrying out the functions of licensing authority. However, guidance does not cover every possible situation, so long as the guidance has been properly and carefully understood, members may depart from it if they have reason to do so. Full reasons must be given if this is the case.

Strategic Director of Resources

68. The head of community safety and enforcement has confirmed that the costs of this process are borne by the service.

BACKGROUND DOCUMENTS

Background Papers	Held At	Contact
Licensing Act 2003 Home Office Revised Guidance to the Act Secondary Regulations Southwark statement of licensing policy Case file	Southwark Licensing, C/O Regulatory Services 160 Tooley Street, London SE1 2QH	Esther Jones Tel: 020 7525 5748

APPENDICES

Name	Title
Appendix A	Copy of the current premises licence
Appendix B	Copy of the review application
Appendix C	Representations from responsible authorities
Appendix D	Representations from other person supporting the premises
Appendix E	Documentation from the premises licence holder
Appendix F	Map of local area

AUDIT TRAIL

Lead Officer	Aled Richards, Strategic Director of Environment, Sustainability and Leisure	
Report Author	Andrew Heron, Principal Licensing Officer	
Version	Final	
Dated	8 April 2026	
Key Decision?	No	
CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER		
Officer Title	Comments sought	Comments included
Assistant Chief Executive, Governance and Assurance	Yes	Yes
Strategic Director of Resources	Yes	Yes
Cabinet Member	No	No
Date final report sent to Constitutional Team	17 April 2026	

Licensing Act 2003 Premises Licence



Regulatory Services
Licensing Unit
Hub 1, 3rd Floor
PO Box 64529
London SE1P 5LY

Premises licence number

861181

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description	
Nunhead Express 2 Kirkwood Road London SE15 3XX	
Ordnance survey map reference (if applicable), 175905535021	
Post town London	Post code SE15 3XX
Telephone number [REDACTED]	

Where the licence is time limited the dates
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Licensable activities authorised by the licence
Sale by retail of alcohol to be consumed off premises

The opening hours of the premises
For any non standard timings see Annex 2
Monday 00:00 - 00:00
Tuesday 00:00 - 00:00
Wednesday 00:00 - 00:00
Thursday 00:00 - 00:00
Friday 00:00 - 00:00
Saturday 00:00 - 00:00
Sunday 00:00 - 00:00

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies
Sale by retail of alcohol to be consumed off premises

The times the licence authorises the carrying out of licensable activities
For any non standard timings see Annex 2 of the full premises licence

Sale by retail of alcohol to be consumed off premises

Monday	00:00 - 00:00
Tuesday	00:00 - 00:00
Wednesday	00:00 - 00:00
Thursday	00:00 - 00:00
Friday	00:00 - 00:00
Saturday	00:00 - 00:00
Sunday	00:00 - 00:00

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Tuncay Telli
[REDACTED]
[REDACTED]

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Tuncay Telli
[REDACTED]
[REDACTED]

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence No. [REDACTED]
Authority LB Hackney

Licence Issue date 24/11/2017

[REDACTED]
Head of Regulatory Services
Hub 1, 3rd Floor
PO Box 64529
London, SE1P 5LX
020 7525 5748
licensing@southwark.gov.uk

Annex 1 - Mandatory conditions

100 No supply of alcohol may be made under the Premises Licence -

a. At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or

b. At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

101 Every supply of alcohol under the Premises Licence must be made, or authorised by, a person who holds a Personal Licence.

488 (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either

(a) a holographic mark; or

(b) an ultraviolet feature.

491 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purpose of the condition set out in paragraph (1):

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula

$$P = D + (D \times V),$$

where-

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

- (i) the holder of the premises licence;
- (ii) the designated premises supervisor (if any) in respect of such a licence; or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax;
- (2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 - Conditions consistent with the operating Schedule

124 Alcohol shall not be sold or supplied except during the permitted hours. In this condition the permitted hours are listed elsewhere and include:

a. On Christmas day, 12 noon to 3.00.p.m. and 7.00.p.m. to 10.30.p.m.

b. On Good Friday, 8.00.a.m. to 10.30.p. m.

The above restrictions do not prohibit:

i) During the first twenty minutes after the above hours, the taking of the alcohol from the premises, unless the alcohol is supplied or taken in an open vessel

ii) The ordering of alcohol to be consumed off the premises, or the dispatch by the vendor of the alcohol so ordered;

iii) The sale of alcohol to a trader or club for the purposes of the trade or club;

iv) The sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces.

125 Alcohol shall not be sold in an open container or be consumed in the licensed premises.

127 Alcohol shall not be sold or supplied unless it is paid for before or at the time when it is sold or supplied, except alcohol sold or supplied:

a. With and for consumption at a meal supplied at the same time, consumed with the meal and paid for together with the meal;

b. For consumption by a person residing in the premises or his guest and paid for together with his accommodation;

c. To a canteen or mess.

288 That the CCTV system installed upon the premises shall be maintained in good working condition and operable at all times

289 That recordings taken by the CCTV system installed upon the premises shall be kept and made available for inspection by authorised officers for a period of thirty one (31) days

293 That a recognised training scheme for all staff concerned with the sale or supply of intoxicating liquor shall be implemented.

336 A personal licence holder shall be present on the premises whenever alcohol is available for sale

340 That the shop shall be manned by two members of staff at all times.

341 That a recognised Proof of age scheme shall be adopted and implemented at the premises.

342 No more than two children shall be allowed on the premises at any time.

343 That notices shall be displayed pertaining to the age limit in regards to the sale of alcohol.

Annex 3 - Conditions attached after a hearing by the licensing authority

Annex 4 - Plans - Attached

Licence No. 861181

Plan No. N/A

Plan Date 25 July 2005

Request a premises licence review

Before you start

Enter your email address to receive a link to this form when you save it

Premises details

Address of the premises or club

NUNHEAD EXPRESS, 2, KIRKWOOD ROAD, LONDON, SE15 3XX LONDON
SE15 3XX

If there is no address, describe the location or enter an Ordnance Survey map reference

{Empty}

Licence holder details

Name of premises licence holder (if known)

Tuncay Telli

Licence or certificate number (if known)

861181

Reason for review

Which of these issues does your request relate to? (Select at least 1)

prevention of crime and disorder

What are your reasons for requesting the review?

This matter is brought by Trading Standards as a responsible authority under the Licensing Act 2003 in respect of all the licensing objectives but specifically, under the prevention of crime and disorder. The facts of the matter are:

1. On the 20 June 2025 a covert test purchase for illicit tobacco was conducted at the premises. The test purchaser was sold a packet of Marlboro Touch cigarettes, in non-plain packaging for £5.00. These were believed to be counterfeit products. These matters create offences under the Tobacco and Related Products Regulations 2016 and the Trade Marks Act 1994.
2. On 10 July 2025 an inspection took place at the premises. Trading standards officers and police officers entered the premises and found 1130 illicit vapes, 5 pouches of illicit hand rolling tobacco and 21 packets of illicit cigarettes. The majority of the vapes that were seized were found on display for sale in the counter area of the shop premises. The supply of these items creates offences under the Tobacco and Related Products Regulations 2016 Regulation 48, the Standardised Packaging of Tobacco Products Regulations 2015 and the Environmental Protection (Single-Use Vapes)(England) Regulations 2024.
3. The illicit tobacco products that were seized from the premises were non-duty paid and therefore are assumed to have been unlawfully imported into the UK. The supply of non-duty paid tobacco creates an offence under the Licensing Act 2003 Section 144, 'a person commits an offence if he knowingly keeps or allows to be kept, on any relevant premises, any goods which have been imported without payment of duty or which have otherwise been unlawfully imported'.
4. During the inspection of 10 July 2025, officers discovered a snap bag of cannabis in the staff room which was subsequently seized by the police. Police officers also found and seized 2 snap bags of hashish that were found in the till, in the cash compartment. These bags were priced £20. In addition, police officers also seized 100 large cannisters of nitrous oxide (laughing gas). The nitrous oxide was seized by police as it was believed that it was being sold from the premises in order to be inhaled for psychoactive effects. A copy of the notices and incident report book are attached JM/NNE/001.
5. The persons present at the time of inspection were [REDACTED] and [REDACTED]. Neither of these persons held a personal licence at the time of the inspection. Therefore condition 336 of the licence was breached.

336 - A personal licence holder shall be present on the premises whenever alcohol is available for sale.

6. There was evidence found on the premises which indicated that customers were able to obtain credit to purchase goods. If these goods included alcohol, then this may breach licensing condition 127.

127 - Alcohol shall not be sold or supplied unless it is paid for before or at the time when it is sold or supplied, except alcohol sold or supplied:

- a. With and for consumption at a meal supplied at the same time, consumed with the meal and paid for together with the meal;
- b. For consumption by a person residing in the premises or his guest and paid for together with his accommodation;
- c. To a canteen or mess.

7. On 14 July 2025 trading standards officers revisited the premises. Officers discovered a number of 'Labubu' toy dolls on display. Officers spoke to Mr Telli regarding these toy dolls. Mr Telli produced an invoice for the toys (JM/NNE/002). On inspection it was discovered that the toy dolls did not bear a manufacturer's name and address or an address of a UK importer/distributor. As a result, it was believed that the toy dolls contravened the Toys (Safety) Regulations 2011. The invoice also detailed that Mr Telli had purchased 100 toy dolls with the description 'Viral Toy Labubu' at a unit cost of £6.00. Due to the low cost, officers also believed that these items were likely to be counterfeit, creating offences under the Trade Marks Act 1994. 96 toy dolls were subsequently voluntarily surrendered by Mr Telli. A copy of the notice is attached as JM/NNE/003

8. Officers also found some cans of Perla beer (7.1% ABV) which did not appear to comply with the Food Information Regulations 2014. The labels were not in English as required, additionally, there were no details of the person responsible for the food. Officers discussed this with Mr Telli and advised him of his obligations to comply with the legislation.

9. On 3 December 2025 Mr Telli was issued a written warning in relation to the offences on 10 & 14 July 2025, concerning the illegal tobacco, non-compliant vapes and counterfeit toys. A copy of the letter attached as JM/NNE/004.

10. On 12 December 2025 a covert test purchase for illicit tobacco was conducted at the premises. The test purchaser entered the premises and asked for cigarettes and the member of staff behind the counter said, "Sorry boss, all gone."

11. On 12 December 2025, an inspection was conducted at the premises by officers as part of the Night-time Economy team visits. During the inspection, cans of Perla (7.1% ABV) and Zubr (6% ABV) were found which did not appear to comply with the Food Information Regulations 2014. The labels were not in English as required, additionally, there were no details of the person responsible for the food. Officers who visited previously on the 14 July 2025 had advised Mr Telli of his obligations to comply with the legislation. This appears to have been ignored as the products were still available for sale. The premises were also found in breach of s.57 of the Licensing Act 2003, which is failure to have a copy of the full premises licence (or a certified copy) available at the premises.

12. The facts detailed above demonstrate a lack of regard to the licensing objective, the prevention of crime and disorder. Given the facts of the matter, trading standards believe it necessary that the licence for the premises is reviewed. All options are open to the Licensing Sub-committee regarding these matters, including suspending or revoking the licence.

13. I will send an email to the licence holder and all other bodies, with further exhibits supporting the application for the review.

- JM/NNE/001 - Notices and Incident Report Book 10/07/2025
- JM/NNE/002 - Invoice 19/06/2025
- JM/NNE/003 - Notice 14/07/2025
- JM/NNE/004 - Warning Letter 03/12/2025

Your details

Which of these are you?

a responsible authority

Applicant details

First name

Justin

Last name

Miller

Are you 18 years old or over?

Yes

Phone number**Address**

Southwark Council - Regulatory Services 3rd Floor, Hub 1, PO Box 64529
SE1P 5LX

The responsible authority you represent

Organisation name

Southwark Council

Address

Southwark Council - Regulatory Services 3rd Floor, Hub 1, PO Box 64529
SE1P 5LX

Previous requests

Have you applied for a review of this premises before?

No

If yes, when was this?

{Empty}

If yes, what were the reasons?

{Empty}

Declaration

I declare that all information given on this form is true and accurate to the best of my knowledge and belief

Yes



Notice of powers and rights to occupier

To Nisa - TUNCAJ TELLI LA ref

Address 2. Wickwood Road, London, SE15 3XX

Date 10/07/25 Time in 14:39 Time out 16:00

Officer(s) N. Harrow, A. Lenton, C. Jerom, G. Tear

Person seen [REDACTED] Position* Shop Asst

* If you are an employee you should pass this notice to the business owner(s) or the relevant manager or company director etc.

**Trading Standards Team
Regulatory Services**
tradingstandards@southwark.gov.uk
Contact centre – 020 7525 2000
Direct line – 020 7525 _____

Notice no. NPR: 1877

Consumer Rights Act 2015 (Schedule 5 paragraph 23(7), Police & Criminal Evidence Act 1984 (PACE) Code B Code of Practice Powers of Entry (paragraph 7.1) – Section 48 (1)(a) of the Protection of Freedoms Act 2012

Visit conducted Without warrant Under warrant

This notice is issued in accordance with the above legislation and codes. PACE Code B will apply if you are suspected of committing an offence and/or entry is under warrant.

It informs you about your rights when an authorised officer who has powers of entry wishes to exercise that power. It also explains officers associated powers and any compensation or complaints procedures.

Reason for visit Routine inspection Enquiry / complaint investigation Campaign / project Revisit

The officer named above is a duly authorised officer and is visiting to check compliance against the legislation enforced by this Service. The officer may be accompanied by such persons, and may take onto the premises such equipment, as the officer thinks necessary. Further information is shown below and overleaf.

Officers powers

Authorised officers have a legal right to enter and inspect business premises when they are open for business or at any reasonable time. They may visit by appointment if appropriate but often will not, as to do so may defeat the purpose of the inspection or not be practicable. You should ask to see an officer's official credentials or identification before allowing them to proceed. It is good practice to do so as criminals do sometimes pose as bogus officials.

Powers do vary depending on the legislation but in most cases officers will have powers to;

- enter and inspect all parts of the premises
- observe the operation of the business
- interview staff during the inspection
- seize and retain any food, goods, computers or documents that may be required as evidence
- break open containers or vending machines
- make test purchases, take samples and photographs
- inspect and test any goods, equipment or installations
- seize items that are liable to forfeiture
- require the production and take copies of recordings (including computer records), documents and video recordings associated with the business
- access electronic devices to obtain or access information

Where entry is under a warrant any type of premises may be entered - with reasonable force if necessary.

Powers exercised are contained in legislation enforced by this Service including those listed below

Consumer Rights Act 2015 General Product Safety Regulations 2005 Consumer Protection Act 1987

Consumer Protection from Unfair Trading Regulations 2008 Licensing Act 2003

Business Protection from Misleading Marketing Regulations 2008 Food Safety Act 1990

Health & Safety at Work etc. Act 1974 Tobacco Advertising and Promotion Act 2002

Product specific safety regulations (insert detail) Other (insert detail) TARP 2016

Obstructing a duly authorised officer is an offence punishable by fine and/or imprisonment

Obstruction includes; where a person intentionally obstructs an officer; intentionally failing to comply with instructions by an officer or a requirement imposed; without good reason fails to give an officer assistance or information reasonably required (including opening locked doors or containers); making a reckless statement which is false or misleading; knowingly making a statement which is materially false or misleading.

Consent of landowner or occupier (paragraph 8.6 of the Code*) or PACE Code B

Consent obtained Consent not requested Consent requested but not obtained

This section is to confirm that the occupier has been notified about the purpose of the visit and, for exercising powers of entry and associated powers, what these powers are and how they will be used.

*Reasonable effort should also be made to obtain the consent of the landowner or occupier, unless obtaining consent would frustrate the purpose of the visit, for example by causing undue delay. Further information overleaf.

Declaration of landowner or occupier

I confirm receipt of this notice. I understand that I am not obliged to consent and may withdraw consent at any time. I understand if I refuse or withdraw consent officers can still exercise lawful authority to enter and exercise powers. I also understand the consequences or penalty for obstructing officers when exercising their powers.

I hereby consent to officers entering the premises for the stated purposes - Yes No Not requested

Name of person signing... [REDACTED] Signature ... [REDACTED]

Southwark Council endeavours to adopt a positive and proactive approach towards ensuring compliance. We have regard to the Regulators' Code, the ARP Code of practice and the Age Restricted Products and Services Framework document. These were issued by the Government and are available via the GOV.UK website. We believe that close partnership between local business and the Council means:

- better consumer and business protection
- fair and consistent regulation
- clarity about what is required and by when
- action required is proportionate to the risks identified

Officers are always pleased to help if you need advice on any of the areas we regulate including; fair trading, price marking, product safety, tobacco control, weights and measures and age verification. Business advice on these subjects and more can be found via www.businesscompanion.info. Our enforcement policy, service standards and local advice material can be found on the Council's website.

If at the time of conducting an inspection or search you are suspected of committing an offence officers should have regard to the Police and Criminal Evidence Act (PACE) Code B.

Your rights at inspections – further information

- When you are required or advised to do something you have the right on request to a written explanation of what you need to do, by when and why, and whether it is a legal requirement or a recommendation of good practice
- When immediate enforcement action is taken you have the right to a written explanation why this was necessary
- When other enforcement action is taken, or proposed, you have the right to have your point of view heard and for any alternative action (which must be equally effective) to be discussed
- When enforcement action is taken, you have the right to be told of any appeals mechanisms

If you are concerned about the possible implications for your business ask the inspecting officer what happens next.

Seizure of property

- Where property is seized officers should have regard to PACE Code B
- Before items are seized from occupied premises the officer must show the occupier their credentials if reasonably practicable
- The officer will also take reasonable steps to inform the person from whom items have been seized about the seizure and provide a written record of what has been seized
- Items seized will not be retained for longer than three months, unless the goods are reasonably required to be detained for a longer period for a purpose for which they were seized, in which case they will not be detained for longer than required for that purpose. This does not apply to goods seized for testing, that are liable to forfeiture or that are required as evidence
- Appeal rights may exist under the legislation concerned. These generally involve taking action in the Magistrates Court. You should seek independent legal advice if you wish to appeal against any seizure
- Compensation for loss or damage resulting from a seizure of goods may be payable where there has been no infringement or breach of legislation. In the event of dispute such compensation, or right to it, shall be determined by arbitration

Access to seized property

- The occupier or representative can be allowed supervised access to items seized to examine or photograph them, or should be provided with a photograph or copy where possible, in either case within a reasonable time following any request and at their own expense
- Such requests may not be granted if there are reasonable grounds for believing this would prejudice the investigation of any offence or criminal proceedings; lead to the commission of an offence by providing access to unlawful material; or compromise the personal safety of security staff and/or the security of storage facilities

Further information & complaints

Please contact us for any further advice or guidance or e-copies of these codes – contact details are shown overleaf.

- You may access the Code of Practice on Powers of Entry via www.gov.uk/powers-of-entry
- PACE Codes are available for inspection at police stations or can be accessed via the GOV.UK website
- For further information on the Statutory Code of Practice for Regulators please visit the GOV.UK website

If you are unhappy with the inspection then you can complain using the Council's complaints procedure by writing to the head of Regulatory Services at the address below or use our corporate complaints and feedback facility at www.southwark.gov.uk/complaints

(TSNPR v1.5/2023)



Notice

To NISA LOCAL LA ref

Address 2 KIRKWOOD ROAD, LONDON, SE15 3XX

Date 10/07/25 Time 14:57 Officer G TEAR

Person seen [REDACTED] Position* WALKER

Trading Standards
Call centre – 020 7525 2000
Facsimile – 020 7525 5735

Notice no. N **0264**

* If you are an employee you should pass this notice to the business owner(s) or the relevant manager or company director etc.

Reason for notice Items seized Service request / testing Voluntary surrender Other

Legislation: TOBACCO AND RELATED PRODUCTS REGS 2016

Comments / action you need to take now / items received seized or detained etc;

- 5 x 50g POUCHES AMBERLEAF ART LC00224003
- 3 x B+H GOLD SPECIAL FILTER LC00224003
- 9 x MARLBORO TOUCH LC00224003
- ~~1 x OPEN PACKET MARLBORO TOUCH~~
- 120 x LOST MARY DISPOSABLE VAPES F920686
- 80 x LOST MARY DISPOSABLE VAPES F920685
- 50 ~~100~~ x BLOODY MARY DISPOSABLE VAPES F920685
- 140 x SKE VAPES DISPOSABLE F920684
- 20 x LOST MARY DISPOSABLE VAPES F920682
- 20 x TBO KRISTAL BAR DISPOSABLE VAPES F920682
- 30 x ELF BAR 600 V2 DISPOSABLE VAPES F920682
- 9 x PLATINUM SEVEN 7 LC00224027
- 106 x VARIOUS ELF BAR VAPES F919463
- 10 ~~100~~ x LOST MARY DISPOSABLE VAPES F919466
- 74 ~~100~~ x SKE KRISTAL BAR DISPOSABLE VAPES F919465
- 15 x HIT BAR DISPOSABLE VAPES F919465
- 4 x ELF BAR DISPOSABLE VAPES F919465
- 50 x SKE KRISTAL BAR DISPOSABLE VAPES LC00223722
- 57 x SKE KRISTAL BARS DISPOSABLE VAPES PL00005706
- 50 x LOST MARY DISPOSABLE VAPES PL00005707
- 40 x LOST MARY DISPOSABLE VAPES LC00223745
- 18 x LOST MARY DISPOSABLE LC00223741
- 11 x SKE CRYSTAL BAR DISPOSABLE VAPE LC00223741
- 3 x ELF BAR DISPOSABLE VAPE LC00223741

Signature / declaration (input checked as appropriate)

- I acknowledge receipt of this notice
- I am the legal owner of the items listed and agree to voluntarily surrender them to Southwark Council. I now relinquish all ownership rights for the items

Recipient's signature

N/A

Inspections, officer powers and your rights

Southwark Council endeavours to adopt a positive and proactive approach towards ensuring compliance. We have regard to the Regulators' Code, Code of Practice on Powers of Entry and relevant codes issued under PACE (Police and Criminal Evidence Act). We believe that close partnership between local business and the Council means:

- better consumer and business protection
- fair and consistent regulation
- clarity about what is required and by when
- action required is proportionate to the risks identified

Officers are always pleased to help if you need advice on any of the areas we regulate including; fair trading, price marking, product safety, tobacco control, weights and measures and age verification. Business advice on these subjects and more can be found via the Council's website along with our enforcement policy and service standards. To access the codes mentioned visit the GOV.UK website.

Officer powers

Authorised officers have a legal right to enter and inspect business premises when they are open for business or at any reasonable time. They may give notice of a visit, or make an appointment if appropriate, but often will not, as to do so may defeat the purpose of the inspection or not be practicable. You should ask to see an officer's official credentials or identification before allowing them to proceed. It is good practice to do so as criminals do sometimes pose as bogus officials.

Powers do vary depending on the legislation but in most cases officers will have powers to;

- enter and inspect all parts of the premises
- observe the operation of the business
- interview staff during the inspection
- seize and retain any food, goods, computers or documents that may be required as evidence
- break open containers or vending machines
- enter by using reasonable force with a warrant
- make test purchases, take samples and photographs
- inspect and test any goods, equipment or installations
- seize items that are liable to forfeiture
- access electronic devices to obtain or access information
- require the production and take copies of recordings (including computer records), documents and video recordings associated with the business

It may be an offence to obstruct, fail to comply with a requirement imposed, or fail to give any assistance or information reasonably required by the officer, or to give false or misleading information (this includes providing access to locked or secure areas). On conviction the offence is punishable by fine and/or imprisonment.

Your rights

- When you are required or advised to do something you have the right on request to a written explanation of what you need to do, by when and why, and whether it is a legal requirement or a recommendation of good practice
- When immediate enforcement action is taken you have the right to a written explanation as to why this action was necessary
- When other enforcement action is taken or proposed you have the right to have your point of view heard and for any alternative action (which must be equally effective) to be discussed
- When enforcement action is taken, you have the right to be told of any appeals mechanisms

Follow up inspections are likely if non-compliances have been identified. If you are concerned about the possible implications for your business ask the inspecting officer what happens next.

Seizure of property

- Where property is seized officers should have regard to PACE Code B
- Before items are seized from occupied premises the officer must show the occupier their credentials if reasonably practicable
- The officer will also take reasonable steps to inform the person from whom items have been seized about the seizure and provide a written record of what has been seized
- Items seized will not be retained for longer than three months, unless the goods are reasonably required to be detained for a longer period for a purpose for which they were seized, in which case they will not be detained for longer than required for that purpose. This does not apply to goods seized for testing, that are liable to forfeiture or that are required as evidence
- Appeal rights may exist under the legislation concerned. These generally involve taking action in the Magistrates Court. You should seek independent legal advice if you wish to appeal against any seizure
- Compensation for loss or damage resulting from a seizure of goods may be payable where there has been no infringement or breach of legislation. In the event of dispute such compensation, or right to it, shall be determined by arbitration

Access to seized property

- The occupier or representative can be allowed supervised access to items seized to examine or photograph them, or should be provided with a photograph or copy where possible, in either case within a reasonable time following any request and at their own expense
- Such requests may not be granted if there are reasonable grounds for believing this would prejudice the investigation of any offence or criminal proceedings; lead to the commission of an offence by providing access to unlawful material; or compromise the personal safety of security staff and/or the security of storage facilities

Further information & complaints

Please contact us for further advice and guidance or e-copies of codes mentioned – contact details are shown overleaf.

If you are unhappy with the notice then you can complain using the Council's complaints procedure by writing to the Environmental Health & Trading Standards Manager at the address overleaf or use our corporates complaints and feedback facility at www.southwark.gov.uk/complaints



Notice

To Nisa Local - Tunçay Telli ref
Address 2 Northwood Road, London, SE15 3XX
Date 10/07/25 Time 14:39 Officer N. Harrow, A. Lenton
Person seen [redacted] Position Shop Assistant

Trading Standards
Call centre - 020 7525 2000
Facsimile - 020 7525 5735

Notice no. N 0409

Tunçay Telli

* If you are an employee you should pass this notice to the business owner(s) or the relevant manager or company director etc.

Reason for notice Items seized Service request / testing Voluntary surrender Other

Legislation: Tobacco + related products regulations 2016 / Environmental protection (single-use vapes) reg 24

Comments / action you need to take now / items received seized or detained etc;

6x20 Marlboro Touch, 8x20 Platinum 7 cigarettes
- LC00223726
5x Amare Crystal one vape - Single use
3x Pack Man vape - No warning
13x SKE Vape - Single use
1x Bloody Mary vape - Single use
18x Found Mary - Single use
1x box of open single cigarettes - found behind counter - MC00259290

Please ensure scale is level when in use.
- weigh and measure all 1985
Scale is NOT level currently - put on stable surface.

[Handwritten signature]

Signature / declaration (input checked as appropriate)

- I acknowledge receipt of this notice
- I am the legal owner of the items listed and agree to voluntarily surrender them to Southwark Council. I now relinquish all ownership rights for the items

Recipient's signature
NIA

Inspections, officer powers and your rights

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- clarity about what is required and by when
- fair and consistent regulation
- action required is proportionate to the risks identified

Officers are always pleased to help if you need advice on any of the areas we regulate including; fair trading, price marking, product safety, tobacco control, weights and measures and age verification. Business advice on these subjects and more can be found via the Council's website along with our enforcement policy and service standards. To access the codes mentioned visit the GOV.UK website.

Officer powers

Authorised officers have a legal right to enter and inspect business premises when they are open for business or at any reasonable time. They may give notice of a visit, or make an appointment if appropriate, but often will not, as to do so may defeat the purpose of the inspection or not be practicable. You should ask to see an officer's official credentials or identification before allowing them to proceed. It is good practice to do so as criminals do sometimes pose as bogus officials.

Powers do vary depending on the legislation but in most cases officers will have powers to;

- enter and inspect all parts of the premises
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- interview staff during the inspection
- seize and retain any food, goods, computers or documents that may be required as evidence
- break open containers or vending machines
- enter by using reasonable force with a warrant
- make test purchases, take samples and photographs
- inspect and test any goods, equipment or installations
- seize items that are liable to forfeiture
- access electronic devices to obtain or access information
- require the production and take copies of recordings (including computer records), documents and video recordings associated with the business

It may be an offence to obstruct, fail to comply with a requirement imposed, or fail to give any assistance or information reasonably required by the officer, or to give false or misleading information (this includes providing access to locked or secure areas). On conviction the offence is punishable by fine and/or imprisonment.

Your rights

- When you are required or advised to do something you have the right on request to a written explanation of what you need to do, by when and why, and whether it is a legal requirement or a recommendation of good practice
- When immediate enforcement action is taken you have the right to a written explanation as to why this action was necessary
- When other enforcement action is taken or proposed you have the right to have your point of view heard and for any alternative action (which must be equally effective) to be discussed
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- Before items are seized from occupied premises the officer must show the occupier their credentials if reasonably practicable
- The officer will also take reasonable steps to inform the person from whom items have been seized about the seizure and provide a written record of what has been seized
- Items seized will not be retained for longer than three months, unless the goods are reasonably required to be detained for a longer period for a purpose for which they were seized, in which case they will not be detained for longer than required for that purpose. This does not apply to goods seized for testing, that are liable to forfeiture or that are required as evidence
- Appeal rights may exist under the legislation concerned. These generally involve taking action in the Magistrates Court. You should seek independent legal advice if you wish to appeal against any seizure
- Compensation for loss or damage resulting from a seizure of goods may be payable where there has been no infringement or breach of legislation. In the event of dispute such compensation, or right to it, shall be determined by arbitration

Access to seized property

- The occupier or representative can be allowed supervised access to items seized to examine or photograph them, or should be provided with a photograph or copy where possible, in either case within a reasonable time following any request and at their own expense
- Such requests may not be granted if there are reasonable grounds for believing this would prejudice the investigation of any offence or criminal proceedings; lead to the commission of an offence by providing access to unlawful material; or compromise the personal safety of security staff and/or the security of storage facilities

Further information & complaints

Please contact us for further advice and guidance or e-copies of codes mentioned – contact details are shown overleaf.

If you are unhappy with the notice then you can complain using the Council's complaints procedure by writing to the Environmental Health & Trading Standards Manager at the address overleaf or use our corporates complaints and feedback facility at www.southwark.gov.uk/complaints

Notice

TUNKAY TELL

To NISA LOCAL LA ref

Address 2 KIRKWOOD ROAD, LONDON, SE15 3XX

Date 10/07/25 Time 15:59 Officer G. TEAR

Person seen [redacted] Position WORKER

* If you are an employee you should pass this notice to the business owner(s) or the relevant manager or company director etc.



Trading Standards
Call centre - 020 7525 2000
Facsimile - 020 7525 5735

Notice no. N 0265

Reason for notice Items seized Service request / testing Voluntary surrender Other

Legislation: TOBACCO AND RELATED PRODUCTS REGS 2016

Comments / action you need to take now / items received seized or detained etc;

45x BLOODY MARY DISPOSABLE VAPES LC00223746
1x FOUND MARY DISPOSABLE VAPE LC00223746
30 x CRYSTAL BARS DISPOSABLE VAPES LC00223748
14 x HIT BAR DISPOSABLE VAPES LC00223748
2x ELF BAR SHISHA LC00223748
47x ELF BAR DISPOSABLE VAPES LC00223747

Signature / declaration (input checked as appropriate)

- I acknowledge receipt of this notice
- I am the legal owner of the items listed and agree to voluntarily surrender them to Southwark Council. I now relinquish all ownership rights for the items

Recipient's signature

NOT SIGNED

Inspections, officer powers and your rights

Southwark Council endeavours to adopt a positive and proactive approach towards ensuring compliance. We have regard to the Regulators' Code, Code of Practice on Powers of Entry and relevant codes issued under PACE (Police and Criminal Evidence Act). We believe that close partnership between local business and the Council means:

- better consumer and business protection
- fair and consistent regulation
- clarity about what is required and by when
- action required is proportionate to the risks identified

Officers are always pleased to help if you need advice on any of the areas we regulate including; fair trading, price marking, product safety, tobacco control, weights and measures and age verification. Business advice on these subjects and more can be found via the Council's website along with our enforcement policy and service standards. To access the codes mentioned visit the GOV.UK website.

Officer powers

Authorised officers have a legal right to enter and inspect business premises when they are open for business or at any reasonable time. They may give notice of a visit, or make an appointment if appropriate, but often will not, as to do so may defeat the purpose of the inspection or not be practicable. You should ask to see an officer's official credentials or identification before allowing them to proceed. It is good practice to do so as criminals do sometimes pose as bogus officials.

Powers do vary depending on the legislation but in most cases officers will have powers to;

- enter and inspect all parts of the premises
- observe the operation of the business
- interview staff during the inspection
- seize and retain any food, goods, computers or documents that may be required as evidence
- break open containers or vending machines
- enter by using reasonable force with a warrant
- make test purchases, take samples and photographs
- inspect and test any goods, equipment or installations
- seize items that are liable to forfeiture
- access electronic devices to obtain or access information
- require the production and take copies of recordings (including computer records), documents and video recordings associated with the business

It may be an offence to obstruct, fail to comply with a requirement imposed, or fail to give any assistance or information reasonably required by the officer, or to give false or misleading information (this includes providing access to locked or secure areas). On conviction the offence is punishable by fine and/or imprisonment.

Your rights

- When you are required or advised to do something you have the right on request to a written explanation of what you need to do, by when and why, and whether it is a legal requirement or a recommendation of good practice
- When immediate enforcement action is taken you have the right to a written explanation as to why this action was necessary
- When other enforcement action is taken or proposed you have the right to have your point of view heard and for any alternative action (which must be equally effective) to be discussed
- When enforcement action is taken, you have the right to be told of any appeals mechanisms

Follow up inspections are likely if non-compliances have been identified. If you are concerned about the possible implications for your business ask the inspecting officer what happens next.

Seizure of property

- Where property is seized officers should have regard to PACE Code B
- Before items are seized from occupied premises the officer must show the occupier their credentials if reasonably practicable
- The officer will also take reasonable steps to inform the person from whom items have been seized about the seizure and provide a written record of what has been seized
- Items seized will not be retained for longer than three months, unless the goods are reasonably required to be detained for a longer period for a purpose for which they were seized, in which case they will not be detained for longer than required for that purpose. This does not apply to goods seized for testing, that are liable to forfeiture or that are required as evidence
- Appeal rights may exist under the legislation concerned. These generally involve taking action in the Magistrates Court. You should seek independent legal advice if you wish to appeal against any seizure
- Compensation for loss or damage resulting from a seizure of goods may be payable where there has been no infringement or breach of legislation. In the event of dispute such compensation, or right to it, shall be determined by arbitration

Access to seized property

- The occupier or representative can be allowed supervised access to items seized to examine or photograph them, or should be provided with a photograph or copy where possible, in either case within a reasonable time following any request and at their own expense
- Such requests may not be granted if there are reasonable grounds for believing this would prejudice the investigation of any offence or criminal proceedings; lead to the commission of an offence by providing access to unlawful material; or compromise the personal safety of security staff and/or the security of storage facilities

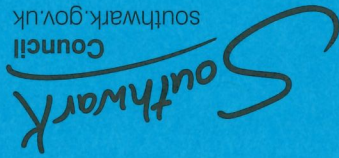
Further information & complaints

Please contact us for further advice and guidance or e-copies of codes mentioned – contact details are shown overleaf.

If you are unhappy with the notice then you can complain using the Council's complaints procedure by writing to the Environmental Health & Trading Standards Manager at the address overleaf or use our corporates complaints and feedback facility at www.southwark.gov.uk/complaints

Ref:

Test Purchase Record



10/07/2025



Incident and Report Book

NISA 2 KIRKWOOD RD

Ref:

Instructions

This book is to be used for reporting occurrences/ incidents where a record is considered necessary.

Original notes are to be made in this book. They are to be made at the time of the incident or as soon after as practicable.

Cautions

A person whom there are grounds to suspect of an offence must be cautioned before any questions about it (or further questions if it is his answers to previous questions that provided grounds for suspicion) are put to him for the purpose of obtaining evidence which may be given to a court in a prosecution.

The caution shall be in the following terms:

"You do not have to say anything but it may harm your defence if you do not mention when questioned something which you later rely on in court. Anything you do say may be given in evidence. You are not under arrest, you are not obliged to remain and you may obtain legal advice if you wish."

A record shall be made when a caution is given.



**Southwark Council
Trading Standards
160 Tooley Street
London SE1 2QH**

Telephone 020 7525 2000

Incident and Report Book

Date 10/7/2025 Time _____
 Address/Location 2 PARKWOOD ROAD

 Officer(s) _____
 Ref. _____



Persons Concerned 1

Name (Mr/Mrs/Miss/Ms) [REDACTED]

Position worker (behind counter)

Business Address NISA LOCAL
2 KIRKWOOD ROAD.

Home Address

Telephone No.

Mobile No.

Age Date of Birth [REDACTED]

NI No. [REDACTED]

Time cautioned

Other Data

Persons Concerned 2

Name (Mr/Mrs/Miss/Ms) [REDACTED]

Position worker (shop floor)

Business Address NISA LOCAL
2 KIRKWOOD ROAD

Home Address [REDACTED]

Telephone No. [REDACTED]

Mobile No. [REDACTED]

Age Date of Birth [REDACTED]

NI No. [REDACTED]

Time cautioned

Other Data

Persons Concerned 3

Name (Mr/Mrs/Miss/Ms) Tuncay Tami

Position licersee

Business Address

Home Address

nunheadexpress@gmail.com

Telephone No. [redacted]

Mobile No. [redacted]

Age _____ Date of Birth [redacted]

NI No. _____

Time cautioned _____

Other Data _____

Notes Made of Incident

Time notes started _____

Time notes completed _____

Location notes made _____

Persons present [redacted] AZ

M, AZ

Include: descriptions, relevant conversation/comment, interviews, property seized/exhibits

Seller behind counter Mary Rose illicit tobacco - Marlboro Tuncay and Platinum Seven behind counter - seized. Also box of empty single cigarettes - seized Receipts behind counter for suspected illegal money lending lots of notes saying name & price Patel - blue 'junk' said its for when people can't afford to pay and they come back later. Also had receipts for 'gas' and 'balloons' and found

Signed: _____

Continued Noz consists + SLO caps
 red in fridge (A). Blue pills and
 washon and erectile dysfunction
 gels in till - seized by police.
 Uncle came in and asked
 for gaspin - Patel blue jump
 said that have 'at the moment'.
 Checked licence, no one
 has a personal licence in the
 shop - breach of condition 336
 VICA spray - LIDOCAINE (B)
 Scale - said it was for
 weighing fruit + veg. Admitted
 it is balanced on boxes - not
 level - the bubble is not
 in the circle + can't see the
 levelling device from where
 the scale currently is. Also
 had other prescribed drugs -
 Sildenafil in the ^{new office} ~~new office~~ (C) NO
 UK address or ingredients
 orviay. Titan gel - no UK
 address - Police seized here
 and the high spray. SLO caps
 make me suspect that they
 Signed:

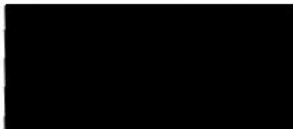
Continued Supply alcohol in open
 containers. Condition 127 -
 may be breached as there
 is evidence that they
 loan people money when
 they can't pay for goods.
 (A) 'Fridge' - since from walk
 in fridge. (B) googled lidocaine -
 not available in some forms
 -prescription only. (C) Sildenafil
 google says only after
 consultation from pharmacist.
 NOT sure if the offences are
 police - police seized. NOT
 of the gels would be
 considered a cosmetic and /
 or would be covered under
 GPSR. Whilst at shop male
 in blue jump, 'Patel' said
 he just worked on shop floor
 but not behind counter. whilst
 we were at the shop, customers
 asked for assistance and he
 went behind counter the male
 sales and absolutely knew
 Signed:

The other member of mate staff was quite successful / rude in his demeanour, not helpful, argumentative with police etc. He also said he had nothing to do with the scales. I asked both mates about the scales they said they were for weighing but + was. I said the scales weren't level and had to climb up onto counter to view level indicator took a photo.

⑤ In a green + - shirt. Male in green + - shirt said the scale was level and was quite rude about it. I showed him the level & that the scale was on a very unstable crate. Advised to just put it straight on the counter & check the level. Patel showed me paperwork on his phone - said sales

Signed:

'supervisor' appeared to be a job description. I advised ^{people} this wasn't helpful as this showed he was responsible for the shop - he disagreed. Both mates said owner was on his way and would be here soon & said on his way. The owner didn't meet once while we were in the shop. In relation to solo cups - ~~not~~ I suspect this may be for supply off the premises in open containers. Left at approx 16:05. Left copies of PACE Code B & seizure note. All members of staff seemed very nervous during visit - particularly the female - may need to suggest not she go and have a rest. Patel seemed very nervous too. Camera's found, so maybe that is why.



INVOICE

Balance Due **£1,456.80**

Jun 19, 2025

Cash

Nunhead Express

LTD
2 KirkWood
Road
SE15 3XX

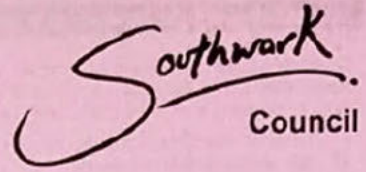
Nunhead Express

LTD
2 KirkWood
Road
SE15 3XX

Item	Quantity	Rate	Amount
CBD Cannabis Tea	20	£7.00	£140.00
CBD Chocolate Dark/Milk	40	£6.00	£240.00
CBD Vape	6	£35.00	£210.00
CBD Herbs Bags	2	£12.00	£24.00
Viral Toy Labubu	100	£6.00	£600.00
			£1,214.00
			£242.80
			£1,456.80

Paul Cash

What these powers are and how they will be used
also be made to obtain the consent of the landowner
the purpose of the visit for ex[?] [?]
confirmation of landowner or [?]



Notice

To MUNICIPAL ENTERPRISES LTD LA ref

Address 2 BRADWOOD ROAD, 15015 3XX

Date 14/1/15 Time 1740 Officer T. TELL

Person seen T. Tell Position* Director

Trading Standards
 Call centre - 020 7525 2000
 Facsimile - 020 7525 5735
 Notice no. **N 0032**

* If you are an employee you should pass this notice to the business owner(s) or the relevant manager or company director etc.

Reason for notice Items seized Service request / testing Voluntary surrender Other

Legislation: TOYS (SAFETY) REGULATIONS 2011

Comments / action you need to take now / items received seized or detained etc:

93 X CABUDA TOYS (UNPACKAGED) BOX
3 X CABUDA TOYS FROM BEHIND COUNTER (CC0023581)
119 X Boxes for Labada bags.
These products do not have a manufacturer name and address
or a UK importer/distributor name and address.
They will be unlawful under which is an offence under
the Trade Marks Act 1994 and other legislation.
The Toys (Safety) Regulations 2011 require the information to
be on the product.

Signature / declaration (as appropriate)

- I acknowledge receipt of this notice
- I am the legal owner of the items listed and agree to voluntarily surrender them to Southwark Council. I now relinquish all ownership rights for the items

Recipient's signature

Mr Tuncay Telli
NISA Nunhead Express
2 Kirkwood Road
London
SE15 3XX

Georgie Tear
Trading Standards Enforcement Officer
Trading Standards
Regulatory Services

Georgie.Tear1@southwark.gov.uk

Tel: 0207 525 0658

Date: 03 December 2025

Ref: 033879

Dear Mr Telli,

Tobacco and Related Products Regulations 2016

Trade Marks Act 1994

Environmental Protection (Single-Use Vapes) (England) Regulations 2024

– warning letter re: sale of counterfeit tobacco, single-use vapes and Labubu's

I am writing further to our visit to your shop on Thursday 10th of July 2025 and Monday 14th July 2025. Officers attended your shop and seized counterfeit/illicit tobacco, single-use vapes and several Labubu products and as a result, the following offences are alleged to have occurred at your premises:

1. You did on 10th of July 2025 with a view to gain for yourself or another, or with intent to cause loss to another, and without the consent of the proprietor, had in your possession, custody or control in the course of a business goods, namely cigarettes, bearing a sign identical to, or likely to be mistaken for, a registered trade mark, namely Marlboro Touch and Benson & Hedges Gold, with a view to you or another selling the cigarettes.

9x packets of Marlboro Touch cigarettes

3x packets of Benson & Hedges Gold cigarettes

Contrary to Section 92 (1)(c) of The Trade Marks Act 1994

2. You did on 10th of July 2025 with a view to gain for yourself or another, or with intent to cause loss to another, and without the consent of the proprietor, have in your possession, custody or control in the course of a business goods, namely hand rolling tobacco, bearing a sign identical to, or likely to be mistaken for, a registered trade mark, namely Amber Leaf, with a view to you or another selling the tobacco.

5x 50g pouches of Amber Leaf hand rolling tobacco

Contrary to Section 92 (1)(c) of The Trade Marks Act 1994

3. You did on 10th of July 2025 have in your possession for supply a tobacco product for smoking, namely Platinum Seven, the unit pack of which did not carry a combined health warning as required by regulation 5 of the Tobacco and Related Products Regulations 2016, in that there were no English warnings visible / there was no pictorial warning visible.

9x packets of Platinum Seven cigarettes

Contrary to Regulations 5, 48(a)(i) and 51 of the Tobacco and Related Products Regulations 2016

4. You did on 10th of July 2025 have in possession for supply 1130 single-use vapes.

429x Lost Mary disposable vapes
95x Bloody Mary disposable vapes
332x SKE disposable vapes
20x TBO Krystal Bar disposable vapes
192x Elf Bar disposable vapes
29x Hit Bar disposable vapes
30x Krystal Bar disposable vapes
2x Elf Bar shisha disposable vapes
1x Found Mary disposable vape

Contrary to Section 4 (1) of The Environmental Protection (Single-Use Vapes) (England) Regulations 2024.

5. You did on the 14th of July 2025 with a view to gain for yourself or another, or with intent to cause loss to another, and without the consent of the proprietor, possess with a view to selling, and also expose for sale goods, namely Labubu's, which bore signs identical to the Popmart brand trade mark.

96x Popmart Labubu dolls

Contrary to Section 92(1)(b) and (c) of the Trade Marks Act 1994

This constituted offences under the above legislation. On conviction by the courts the maximum penalty for this offence is an unlimited fine or imprisonment.

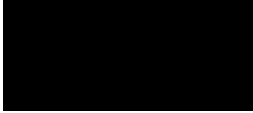
Full consideration has been given to this matter and it has been decided on this occasion not to institute legal proceedings (prosecution). I would however remind you of your obligations under the law and should advise you that this letter will remain on file for consideration in the event of any further similar occurrences.

This letter is without prejudice to any premises licence review that may be instigated or any police proceedings.

For your further information I enclose our business guidance on this matter and please check www.businesscompanion.info for the latest regulatory guidance.

If you have any queries please do not hesitate to contact this office.

Yours sincerely



Georgie Tear
Trading Standards Enforcement Officer



APPENDIX C POLICE

The Licensing Unit
Floor 3
160 Tooley Street
London
SE1 2QH

Metropolitan Police Service
Licensing Office
Southwark Police Station,
323 Borough High Street,
LONDON,
SE1 1JL

Our reference: MD26/410

Date: 02/04/20
26

NISA Nunhead Express, 2 Kirkwood Road, London, SE15 3XX

Dear Sir/Madam

Police are in possession of an application by Southwark council trading standards team for a review of the above premises licence in relation to the following licensing objectives the prevention of crime and disorder. This review has been initiated by a member of the trading standards team from the London Borough of Southwark.

The application outlines a number of visits carried out by Trading Standards officers alongside the police, and these visits raise very serious concerns about the venue's overall management and its ability to operate responsibly.

During these visits, officers found the business openly selling illegal cigarettes, tobacco, and vapes, showing a clear and deliberate disregard for the law.

More concerning still, the police discovered several small bags containing cannabis behind the counter and a snap bag containing cannabis in the store room, already priced and clearly prepared for sale. This indicates that the premises were not simply negligent but were actively involved in supplying illegal drugs to customers.

Police also seized over 100 nitrous oxide canisters, a quantity completely inconsistent with any legitimate purpose for a small supermarket. Given that nitrous oxide is commonly used as an illegal recreational drug. The presence of such a large stock strongly suggests misuse and unlawful intent, with no credible explanation provided by the operators for possession.

All seized items are now part of an active police investigation. However, the findings already demonstrate serious illegal activity, extremely poor management, and a complete failure to meet the basic legal obligations expected of a responsible business operator.

Crime report- 01/7384746/26

Possession with intent to supply class B drug

Working for a safer Southwark

The Police Licensing Team fully supports the decision by Trading Standards to review this premises licence.

The premises has shown a clear disregard not only for the licensing act and the licensing objectives in particular that of prevention of crime and disorder but also has progressed to possession of illegal drugs on the premises.

Any illegal trading of this kind has a serious and damaging effect on the local community. When a premises is openly involved in criminal activity, it sends a message that such behaviour is tolerated. This can attract individuals involved in wider criminal networks, increase antisocial behaviour, and create an environment where further offending becomes more likely. Communities begin to feel less safe, local businesses are undermined, and trust in the area deteriorates. Once a venue becomes a focal point for illegal activity it encourages other forms of offending, draws people engaged in criminality into the area, and contributes to a cycle of further crime and disorder.

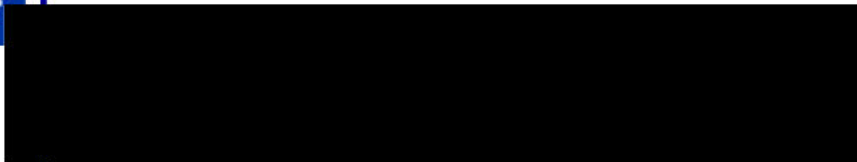
For these reasons, the Metropolitan Police Service supports the application by trading standards to review and seek revocation of the premises licence

This is submitted for the information and consideration of the licensing subcommittee.

Yours Sincerely



Mark Lynch Pc2246AS
Southwark Licensing Team
Central South BCU
Metropolitan Police Service



From: McArthur, Wesley [REDACTED]
Sent: Tuesday, April 7, 2026 11:41 PM
To: Regen, Licensing [REDACTED]

Subject: Application for the review of a premises licence: Nisa, 2 Kirkwood Road, London, SE15 3XX (our ref: L1U 888498) - Loc ID: 200502 - Nunhead and Queens Road ward

Dear Licensing,

We support the above application to review a premises licence.

Our support relates to the prevention of crime and disorder, the protection of public safety and the protection of children from harm licensing objectives.

Our support is based on the following alleged breaches of various legislation (including the Licensing Act 2003):

1. On the 20 June 2025 a covert test purchase for illicit tobacco was conducted at the premises. The test purchaser was sold a packet of Marlboro Touch cigarettes, in non-plain packaging for £5.00. These were believed to be counterfeit products. These matters create offences under the Tobacco and Related Products Regulations 2016 and the Trade Marks Act 1994.
2. On 10 July 2025 an inspection took place at the premises. Trading standards officers and police officers entered the premises and found 1130 illicit vapes, 5 pouches of illicit hand rolling tobacco and 21 packets of illicit cigarettes. The majority of the vapes that were seized were found on display for sale in the counter area of the shop premises. The supply of these items creates offences under the Tobacco and Related Products Regulations 2016 Regulation 48, the Standardised Packaging of Tobacco Products Regulations 2015 and the Environmental Protection (Single-Use Vapes)(England) Regulations 2024.
3. The illicit tobacco products that were seized from the premises were non-duty paid and therefore are assumed to have been unlawfully imported into the UK. The supply of nonduty paid tobacco creates an offence under the Licensing Act 2003 Section 144, 'a person commits an offence if he knowingly keeps or allows to be kept, on any relevant premises, any goods which have been imported without payment of duty or which have otherwise been unlawfully imported'.
4. During the inspection of 10 July 2025, officers discovered a snap bag of cannabis in the staff room which was subsequently seized by the police. Police officers also found and seized 2 snap bags of hashish that were found in the till, in the cash compartment. These bags were priced £20. In addition, police officers also seized 100 large cannisters of nitrous oxide (laughing gas). The nitrous oxide was seized by police as it was believed that it was being sold from the premises in order to be inhaled for psychoactive effects.

5. The persons present at the time of inspection were [REDACTED] and [REDACTED]. Neither of these persons held a personal licence at the time of the inspection. Therefore

condition 336 of the licence was breached. 336 - A personal licence holder shall be present on the premises whenever alcohol is available for sale.

6. There was evidence found on the premises which indicated that customers were able to obtain credit to purchase goods. If these goods included alcohol, then this may breach licensing condition 127.

127 - Alcohol shall not be sold or supplied unless it is paid for before or at the time when it is sold or supplied, except alcohol sold or supplied:

- a. With and for consumption at a meal supplied at the same time, consumed with the meal and paid for together with the meal;
- b. For consumption by a person residing in the premises or his guest and paid for together with his accommodation;
- c. To a canteen or mess.

7. On 14 July 2025 trading standards officers revisited the premises. Officers discovered a number of 'Labubu' toy dolls on display. Officers spoke to Mr Telli regarding these toy dolls. Mr Telli produced an invoice for the toys. On inspection it was discovered that the toy dolls did not bear a manufacturer's name and address or an address of a UK importer/distributor. As a result, it was believed that the toy dolls contravened the Toys (Safety) Regulations 2011. The invoice also detailed that Mr Telli had purchased 100 toy dolls with the description 'Viral Toy Labubu' at a unit cost of £6.00. Due to the low cost, officers also believed that these items were likely to be counterfeit, creating offences under the Trade Marks Act 1994. 96 toy dolls were subsequently voluntarily surrendered by Mr Telli.

8. Officers also found some cans of Perla beer (7.1% ABV) which did not appear to comply with the Food Information Regulations 2014. The labels were not in English as required, additionally, there were no details of the person responsible for the food. Officers discussed this with Mr Telli and advised him of his obligations to comply with the legislation.

9. On 3 December 2025 Mr Telli was issued a written warning in relation to the offences on 10 & 14 July 2025, concerning the illegal tobacco, non-compliant vapes and counterfeit toys.

10. On 12 December 2025, an inspection was conducted at the premises by officers as part of the Night-time Economy team visits. During the inspection, cans of Perla (7.1% ABV) and Zubr (6% ABV) were found which did not appear to comply with the Food Information Regulations 2014. The labels were not in English as required, additionally, there were no details of the person responsible for the food. Officers who visited previously on the 14 July 2025 had advised Mr Telli of his obligations to comply with the legislation. This appears to have been ignored as the products were still available for sale. The premises were also found in breach of s.57 of the Licensing Act 2003, which is failure to have a copy of the full premises licence (or a certified copy) available at the premises.

Due to the serious and persistent nature of the above offences we suggest that the premises licence issued in respect of the premises be revoked.

Regards,

Wesley McArthur

Principal Enforcement Officer - Licensing Unit
London Borough of Southwark

From: [REDACTED]
Sent: Friday, March 27, 2026 6:02 PM
To: Regen, Licensing [REDACTED]
[REDACTED]
Subject: comment re: Nunhead Express premises licence review

[REDACTED]
[REDACTED]

To whom it may concern,

I've lived in Nunhead since late 2021 and have been visiting Nisa / Nunhead Express regularly (most days) throughout that time. I chat with Tuncay Telli often, and it's clear to me that he is an exceptionally conscientious and hardworking small business owner, providing an essential local service (a much better variety of products than the local supermarkets) and employing a tight knit team.

I was horrified to hear that there are proceedings under way which have a risk of him losing his licence. I've spoken to him about some of the allegations and frankly it seems like someone at the council has a grudge against him and/or the business. As mentioned I visit the shop very often and I have never seen anything to suggest that there is anything suspicious going on - I understand the allegations include:

* lack of health warnings on beverage cans. It seems absurd to expect a proprietor with tens of thousands of items in stock to be checking every single item, when he is buying in good faith from legitimate suppliers and has documentation to back that up.

* "Illicit" / "contraband" tobacco - I have certainly never seen anything to suggest there is untaxed tobacco being sold in this shop. I do on occasion buy tobacco and as I know Tuncay well and we talk often, I am the kind of person he might offer suspiciously cheap tobacco to if he was trying to sell it. I can categorically state, and will do so in any circumstances required, that this has never happened. I simply don't believe that there is any illicit trade happening at this shop. It sounds like some of the officials inspecting this have found the shop proprietor's personal tobacco, which was not on sale and in fact in a back office not visible from the public area of the shop, and have seized this "contraband" to pad a flimsy case, and potentially remove a man's livelihood.

I would be happy to provide more information if necessary but I hope it is clear that I consider these allegations ridiculous and would strongly object to any attempt to strip this man of his livelihood on the basis that he is some kind of criminal.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]

Sent: Tuesday, April 7, 2026 3:41 PM

To: Miller, Justin [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Subject: Nisa Nunhead Express, 2 Kirkwood Rd, London SE15 3XX

[REDACTED]

Good afternoon,

I would like to submit the attached documents ahead of the hearing for the premises licence review for Nisa Nunhead Express, 2 Kirkwood Rd, London SE15 3XX.

I wasn't sure which email address to send it to so if you could forward it to the appropriate email address that would be great.

Regards,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Vapes return conversation



24th November visit

Notice of powers and rights to occupier

To: [Redacted] LA ref [Redacted]
 Address: 2 Kirkwood Road, SE15 3XX
 Date: 24/11/27 Time in: 18:05 Time out: [Redacted]
 Officer(s): Charlie, Ray
 Person seen: [Redacted] Position: Owner



Trading Standards Team
 Regulatory Services
 tradingstandards@southwark.gov.uk
 Contact centre - 020 7525 2000

Notice no. 1559

* If you are an employee you should pass this notice to the business owner(s) or the relevant manager or company director etc.

Consumer Rights Act 2015 (Schedule 5 paragraph 23(7), Police & Criminal Evidence Act 1984 (PACE) Code B Code of Practice Powers of Entry (paragraph 7.1) – Section 48 (1)(a) of the Protection of Freedoms Act 2012

Visit conducted Without warrant Under warrant

This notice is issued in accordance with the above legislation and codes. PACE Code B will apply if you are suspected of committing an offence and/or entry is under warrant. It informs you about your rights when an authorised officer who has powers of entry wishes to exercise that power. It also explains officers associated powers and any compensation or complaints procedures.

Reason for visit Routine inspection Enquiry / complaint investigation Campaign / project Revisit

The officer named above is a duly authorised officer and is visiting to check compliance against the legislation enforced by this Service. The officer may be accompanied by such persons, and may take onto the premises such equipment, as the officer thinks necessary. Further information is shown below and overleaf.

Officers powers

Authorised officers have a legal right to enter and inspect business premises when they are open for business or at any reasonable time. They may visit by appointment if appropriate but often will not, as to do so may defeat the purpose of the inspection or not be practicable. You should ask to see an officer's official credentials or identification before allowing them to proceed. It is good practice to do so as criminals do sometimes pose as bogus officials. Powers do vary depending on the legislation but in most cases officers will have powers to:

- enter and inspect all parts of the premises
- observe the operation of the business
- interview staff during the inspection
- seize and retain any food, goods, computers or documents that may be required as evidence
- break open containers or vending machines
- make test purchases, take samples and photographs
- inspect and test any goods, equipment or installations
- seize items that are liable to forfeiture
- require the production and take copies of recordings (including computer records), documents and video recordings associated with the business
- access electronic devices to obtain or access information

Where entry is under a warrant any type of premises may be entered - with reasonable force if necessary.

Powers exercised are contained in statutory instruments enforced by this Service including those listed below

Consumer Rights Act 2015 <input checked="" type="checkbox"/>	General Product Safety Regulations 2005 <input checked="" type="checkbox"/>	Consumer Protection Act 1987 <input checked="" type="checkbox"/>
Consumer Protection from Unfair Trading Regulations 2008 <input checked="" type="checkbox"/>		Licensing Act 2003 <input type="checkbox"/>
Business Protection from Misleading Marketing Regulations 2008 <input type="checkbox"/>		Food Safety Act 1990 <input type="checkbox"/>
Health & Safety at Work etc. Act 1974 <input checked="" type="checkbox"/>	Tobacco Advertising and Promotion Act 2002 <input type="checkbox"/>	
Product specific safety regulations <input checked="" type="checkbox"/> (insert detail)	Other <input type="checkbox"/> (insert detail)	

Obstructing a duly authorised officer is an offence punishable by fine and/or imprisonment

Obstruction includes: where a person intentionally obstructs an officer; intentionally failing to comply with instructions by an officer or a requirement imposed; without good reason fails to give an officer assistance or information reasonably required (including opening locked doors or containers); making a reckless statement which is false or misleading; knowingly making a statement which is materially false or misleading.

Consent of landowner or occupier (paragraph 8.6 of the Code*) or PACE Code B

Consent obtained Consent not requested Consent requested but not obtained

This section is to confirm that the occupier has been notified about the purpose of the visit and, for exercising powers of entry and associated powers, what these powers are and how they will be used.

*Reasonable effort should also be made to obtain the consent of the landowner or occupier, unless obtaining consent would frustrate the purpose of the visit, for example by causing undue delay. Further information overleaf.

Declaration of landowner or occupier

I confirm receipt of this notice. I understand that I am not obliged to consent and may withdraw consent at any time. I understand if I refuse or withdraw consent officers can still exercise lawful authority to enter and exercise powers. I also understand the consequences or penalty for obstructing officers when exercising their powers.

I hereby consent to officers entering the premises for the stated purpose [Redacted]

Name of person signing: [Redacted] Signature: [Redacted]

Inspections and your rights – Regulators Code and Police and Criminal Evidence Act (PACE) Code B

Southwark Council endeavours to adopt a positive and proactive approach towards ensuring compliance. We have regard to the Regulators' Code, the ARP Code of practice and the Age Restricted Products and Services Framework document. These were issued by the Government and are available via the GOV.UK website. We believe that close partnership between local business and the Council means

- better consumer and business protection
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Officers are always pleased to help if you need advice on any of the areas we regulate including: fair trading, price marking, product safety, tobacco control, weights and measures and age verification. Business advice on these subjects and more can be found via www.businesscompanion.info. Our enforcement policy, service standards and local advice material can be found on the Council's website.

If at the time of conducting an inspection or search you are suspected of committing an offence officers should have regard to the Police and Criminal Evidence Act (PACE) Code B.

Your rights at inspections – further information

- When you are required or advised to do something you have the right on request to a written explanation of what you need to do, by when and why, and whether it is a legal requirement or a recommendation of good practice
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- When other enforcement action is taken, or proposed, you have the right to have your point of view heard and for any alternative action (which must be equally effective) to be discussed
- When enforcement action is taken, you have the right to be told of any appeals mechanisms

If you are concerned about the possible implications for your business ask the inspecting officer what happens next

Seizure of property

- Where property is seized officers should have regard to PACE Code B
- Before items are seized from occupied premises the officer must show the occupier their credentials if reasonably practicable
- The officer will also take reasonable steps to inform the person from whom items have been seized about the seizure and provide a written record of what has been seized
- Items seized will not be retained for longer than three months, unless the goods are reasonably required to be detained for a longer period for a purpose for which they were seized, in which case they will not be detained for longer than required for that purpose. This does not apply to goods seized for testing, that are liable to forfeiture or that are required as evidence
- Appeal rights may exist under the legislation concerned. These generally involve taking action in the Magistrates Court. You should seek independent legal advice if you wish to appeal against any seizure
- Compensation for loss or damage resulting from a seizure of goods may be payable where there has been no infringement or breach of legislation. In the event of dispute such compensation, or right to it, shall be determined by arbitration

- The occupier or representative can be allowed supervised access to items seized to examine or photograph them, or should be provided with a photograph or copy where possible, in either case within a reasonable time following any request and at their own expense
- Such requests may not be granted if there are reasonable grounds for believing this would prejudice the investigation of any offence or criminal proceedings; lead to the commission of an offence by providing access to unlawful material; or compromise the personal safety of security staff and/or the security of storage facilities

Please contact us for any further advice or guidance or e-copies of these codes – contact details are shown overleaf.

- You may access the Code of Practice on Powers of Entry via www.gov.uk/powers-of-entry
- PACE Codes are available for inspection at police stations or can be accessed via the GOV.UK website
- For further information on the Statutory Code of Practice for Regulators please visit the GOV.UK website

If you are unhappy with the inspection then you can complain using the Council's complaints procedure by writing to the head of Regulatory Services at the address below or use our corporate complaints and feedback facility at www.southwark.gov.uk/complaints

(TSNPR v1 4/2019)

Testimonials from local community members:

Statement 1 [REDACTED]



Fwd: comment re: Nunhead Express premises licence review

1 message

tuncay telli [REDACTED]

27 March 2026 at 18:11

----- Forwarded message -----

From: [REDACTED]
 Date: Fri, Mar 27, 2026 at 6:02 PM
 Subject: comment re: Nunhead Express premises licence review
 [REDACTED]

To whom it may concern,

I've lived in Nunhead since late 2021 and have been visiting Nisa / Nunhead Express regularly (most days) throughout that time. I chat with Tuncay Telli often, and it's clear to me that he is an exceptionally conscientious and hardworking small business owner, providing an essential local service (a much better variety of products than the local supermarkets) and employing a tight knit team.

I was horrified to hear that there are proceedings under way which have a risk of him losing his licence. I've spoken to him about some of the allegations and frankly it seems like someone at the council has a grudge against him and/or the business. As mentioned I visit the shop very often and I have never seen anything to suggest that there is anything suspicious going on - I understand the allegations include:

* lack of health warnings on beverage cans. It seems absurd to expect a proprietor with tens of thousands of items in stock to be checking every single item, when he is buying in good faith from legitimate suppliers and has documentation to back that up.

* "illicit" / "contraband" tobacco - I have certainly never seen anything to suggest there is untaxed tobacco being sold in this shop. I do on occasion buy tobacco and as I know Tuncay well and we talk often, I am the kind of person he might offer suspiciously cheap tobacco to if he was trying to sell it. I can categorically state, and will do so in any circumstances required, that this has never happened. I simply don't believe that there is any illicit trade happening at this shop. It sounds like some of the officials inspecting this have found the shop proprietor's personal tobacco, which was not on sale and in fact in a back office not visible from the public area of the shop, and have seized this "contraband" to pad a flimsy case, and potentially remove a man's livelihood.

I would be happy to provide more information if necessary but I hope it is clear that I consider these allegations ridiculous and would strongly object to any attempt to strip this man of his livelihood on the basis that he is some kind of criminal.

[REDACTED]

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[REDACTED]

Statement 2 ■

To whom it may concern,

I am writing in support of Nisa / Nunhead Express and its proprietor, Mr Tuncay Telli.

I have lived in Nunhead since March 2016 and have been a regular customer of the shop throughout that time, visiting most days. Over the years I have come to know Mr Telli and his staff through frequent contact, and I have consistently found him to be hardworking, conscientious, and committed to serving the local community.

This shop is an important part of the area. It provides a wide range of products that are genuinely useful to local residents, including food, household items, and a selection of health-related products such as basic vitamins and minerals. I personally buy many natural health and food items there, and on occasion, when I have needed something specific, Mr Telli has even been willing to order it in like Dutch apple spraed and pinecone extract.

I also wish to highlight that the shop plays a positive role in the community. From what I have observed, efforts are made to avoid waste, including donating food items before they go off, and the business has also been involved in helping vulnerable people locally. This has made a real difference in the area and reflects positively on the character of the business.

On a personal level, the shop has also shown kindness and flexibility to my family. There have been occasions when I or my family did not have sufficient funds available at the till, and we were allowed to return and pay later. That kind of trust and consideration is rare and has been genuinely helpful.

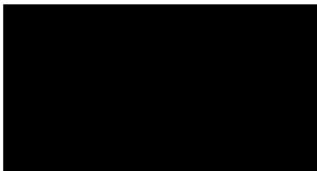
As someone who has used the shop regularly over a long period of time, including late in the evening after work shifts, I can honestly say that I have never personally seen anything that would suggest irresponsible or improper conduct in relation to alcohol sales. I have children, including a 16-year-old son, and I have never known staff to act inappropriately in relation to age-restricted items. In fact, my experience has been the opposite: staff have always appeared professional and careful in their conduct.

I have also never personally seen anything to suggest illicit or suspicious sales activity at the premises. I appreciate that concerns may have been raised, but based on my own direct and repeated experience as a customer, I have not observed conduct that would cause me concern.

In my view, this is a responsible local business run by someone who works hard, supports the community, and provides an important service to local residents. For those reasons, I would be very concerned if action were taken that might remove his licence and, with it, his livelihood.

I hope my observations are helpful. I would be willing to provide further information if required.

Yours faithfully,



Statement 3 [REDACTED]

To: Licensing Authority

Subject: Representation in Support of Premises Licence – Nunhead Express Ltd

Dear Sir/Madam,

I write to make a formal representation in support of the premises licence currently under review in respect of Nunhead Express Ltd.

My name is [REDACTED] and I have been employed as a Shop Supervisor at the above premises since August 2022. I am also a sponsored employee under the UK immigration system, and my continued lawful residence and employment in the United Kingdom is directly dependent upon my role within this business.

Throughout my employment, I have undertaken my duties with diligence, integrity, and a clear understanding of licensing objectives, including the prevention of crime and disorder, public safety, and the protection of children from harm. I have consistently ensured that the premises operates in compliance with all applicable laws and licence conditions.

I respectfully wish to bring to the Authority's attention the significant personal impact that any adverse decision regarding the premises licence may have. In particular, any revocation or substantial restriction of the licence could result in the loss of my employment. This, in turn, would directly affect my immigration status, and it could affect my visa and my future as well.

I therefore humbly request that the Licensing Authority take into account not only the commercial considerations but also the serious consequences for employees such as myself, who rely on the lawful operation of the business for their livelihood and stability.

I confirm my ongoing commitment to upholding all licensing requirements and to supporting the premises in maintaining full compliance going forward under the direction of Mr. Tuncay Telli.

Thank you for your time and careful consideration of this representation.

Yours faithfully,

[REDACTED]

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Statement 3 [REDACTED]

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I confirm my ongoing commitment to upholding all licensing requirements and to supporting the premises in maintaining full compliance going forward under the direction of Mr. Tuncay Telli.

Thank you for your time and careful consideration of this representation.

Yours faithfully,

[REDACTED]

Tuncay Hearing

1.20 June 2025

Marlboro Touch in office for Tuncay personal use in office (not for sale). It was on a shelf in the office, not in anyway hidden. £5 label was not the premises' label.

2.10 July 2025 1130 vapes 5 pouches of hand rolled tobacco and 21 packets of cigarettes

On desk in office for personal use. Open packets on the shelf in the office, not displayed nor concealed.

The vapes were not on display and were stacked against the office wall to be returned. The office is located through a store room before reaching the office, there no customers would be allowed in that part of the premises nor could they see the vapes. They were also labelled "RETURN"

Some vapes were left behind and Mr. Telli called 11th July to request the officers collect remaining vapes. Calls were made:

11/07/2025 after 2pm

12/07/2025 11:00 am

13/07/2025 4:00pm

4.10 July 2025

Snap bag of cannabis in staff room, 2 snap bags of hashish in till priced at £20 (in office) Personal use.

4.100 large cannisters of nitrous oxide (laughing gas)

Mr. Telli runs a catering supply service and) bought for whipped cream for EMA catering who rejected the stock due to the brand. (Invoices attached) purchased from wow party. He was visited by Ashok and Wasim who represented the company at the time. Mr. Telli had contacted the seller of the cannisters to return the stock but they had not yet returned his deposit, which he was awaiting for to return. He has 60 units equating to 10 boxes(all sealed) of small cannisters and 1 large cylinder which was the sample opened to show to EMA catering. Invoices can be provided.

Client examples:

Neri coffee

Bian coffee

All with bar codes and entered into the system.

5.Mary Gold and Jaykumar Patel where not personal licence holders – 2 training in licensing, training record book was seen – breach of “a personal licence holder shall be present on the premises whenever alcohol is available for sale”

6. Credit for purchasing goods offered – no credit is given for alcohol, credit is only given for essential goods.

Mr.Telli is very strict on not giving credit for alcohol because it is not an essential item, this applies to cigarettes also not being an essential item and therefore credit not being allowed.

7. 14 July 2025 Labubu counterfeit toys x100 on display at £6.00 each 96 doll surrendered voluntarily.

Three of the dolls were given to his own children. Mr.Telli was not aware they were counterfeit, once informed he voluntarily surrendered all his stock.

Purchase was made after a representative visited the shop a provided a sample which all sold.

The visit on the 14th was at the behest of Mr.Telli to collect the remaining vapes.

8.Perla beer (7.1% ABV) not labelled in English no details of person responsible for food. Advised regarding this.

9.Issued written warning on 03 December 2025 concerning illicit tobacco, non-complaint vapes and counterfeit toys.

10. 12 December 2025 test purchase for illicit tobacco told “sorry boss, all gone” denies knowledge of cigarettes – unclear what was asked for, when busy staff will often tell customers stock is “all gone”

11. 12 December 2025 inspection conducted found Perla (7.1% ABV) and Zubr (6% ABV) labels not in English no details of person responsible for food. Failure to have a copy of premises licence available at the premises. These products made it through borders without appropriate labels. (not seized)

The premises licence was stuck to till, when Mr. Telli tried to remove it to show to the officer, his hand was swatted away and the officer tore a part of the licence off.

12.Lack of regard of the licensing objective, the prevention of crime and disorder.

Mr. Telli has been proactive in contacting the officers to collect and non-compliant or stock, and has been enacted any advisal from the officers.

Staff have been re-trained in regards to age restricted sales, challenge 25, use of the refusal logs and supplier verification. He has introduced stricter stock-checking and record keeping on his system before and has now been further revised upon advisal from the authorities. Mr. Telli is actively involved in trying to resolve conflicts in the community to avoid escalation into violence or crime. Many members of the community have written and offered support of this (please see attached testimonials from other members of the community)

Mr. Telli has collected a number of signatures to support him from the local community.

November 24/11/25

Officer conducted visit and said they would send an email or letter regarding the Perla beer, to see the invoices which were produced on the day but no letter or email was sent.

During the previous visit Mr.Telli offered to provide invoices but officer said would send letter. This review is the first time he has heard back from them since.

After inspection in July, any stock found to be non-compliant were no longer ordered or supplied, staff were informed not to order or accept deliveries of non-compliant orders.

Mr. Telli retains all evidence of purchases and invoices which can be supplied up request. Most transactions are done online by bank transfer – any cash purchases are clearly indicated on the invoice.

Mr. Tuncay Telli statement:

Since the incident in July 2025, and December I have reviewed and strengthened all compliance procedures within the business. Staff have been retrained on age-restricted sales, Challenge 25, refusal logs, and supplier verification. I have introduced stricter stock-checking and record-keeping on my system before and now more strict procedures, including regular internal audits, to ensure full compliance with licensing conditions. These measures are now part of the daily operation of the premises and are actively monitored by management.

This shows learning + prevention, which can really help.

Vapes return conversation



24th November visit

Notice of powers and rights to occupier

To Tuncay Telli LA refAddress 2 Kirkwood Road, SE15 3XXDate 24/11/27 Time in 18:05 Time outOfficer(s) Charlie, RayPerson seen Tuncay Telli Position Owner
 Trading Standards Team
 Regulatory Services
 tradingstandards@southwark.gov.uk
 Contact centre - 020 7525 2000
Notice no. 1559
 Consumer Rights Act 2015 (Schedule 5 paragraph 23(7)), Police & Criminal Evidence Act 1984 (PACE) Code B
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Declaration of landowner or occupier

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I hereby consent to officers entering the premises for the stated purpose Name of person signing TUNCAY TELLI Sig

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- Where property is seized officers should have regard to PACE Code B
- Before items are seized from occupied premises the officer must show the occupier their credentials if reasonably practicable
- The officer will also take reasonable steps to inform the person from whom items have been seized about the seizure and provide a written record of what has been seized
- Items seized will not be retained for longer than three months, unless the goods are reasonably required to be detained for a longer period for a purpose for which they were seized, in which case they will not be detained for longer than required for that purpose. This does not apply to goods seized for testing, that are liable to forfeiture or that are required as evidence
- Appeal rights may exist under the legislation concerned. These generally involve taking action in the Magistrates Court. You should seek independent legal advice if you wish to appeal against any seizure
- Compensation for loss or damage resulting from a seizure of goods may be payable where there has been no infringement or breach of legislation. In the event of dispute such compensation, or right to it, shall be determined by arbitration

- The occupier or representative can be allowed supervised access to items seized to examine or photograph them, or should be provided with a photograph or copy where possible, in either case within a reasonable time following any request and at their own expense
- Such requests may not be granted if there are reasonable grounds for believing this would prejudice the investigation of any offence or criminal proceedings; lead to the commission of an offence by providing access to unlawful material; or compromise the personal safety of security staff and/or the security of storage facilities


Please contact us for any further advice or guidance or e-copies of these codes – contact details are shown overleaf.

- You may access the Code of Practice on Powers of Entry via www.gov.uk/powers-of-entry
- PACE Codes are available for inspection at police stations or can be accessed via the GOV.UK website
- For further information on the Statutory Code of Practice for Regulators please visit the GOV.UK website

If you are unhappy with the inspection then you can complain using the Council's complaints procedure by writing to the head of Regulatory Services at the address below or use our corporate complaints and feedback facility at www.southwark.gov.uk/complaints


(TSNPR v1 4/2019)

Testimonials from local community members:

Statement 1 **Fwd: comment re: Nunhead Express premises licence review**

1 message

27 March 2026 at 18:11


To whom it may concern,

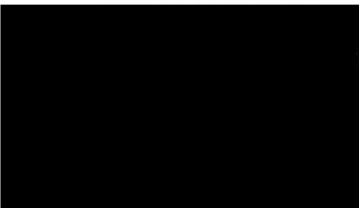
I've lived in Nunhead since late 2021 and have been visiting Nisa / Nunhead Express regularly (most days) throughout that time. I chat with Tuncay Telli often, and it's clear to me that he is an exceptionally conscientious and hardworking small business owner, providing an essential local service (a much better variety of products than the local supermarkets) and employing a tight knit team.

I was horrified to hear that there are proceedings under way which have a risk of him losing his licence. I've spoken to him about some of the allegations and frankly it seems like someone at the council has a grudge against him and/or the business. As mentioned I visit the shop very often and I have never seen anything to suggest that there is anything suspicious going on - I understand the allegations include:

* lack of health warnings on beverage cans. It seems absurd to expect a proprietor with tens of thousands of items in stock to be checking every single item, when he is buying in good faith from legitimate suppliers and has documentation to back that up.

* "illicit" / "contraband" tobacco - I have certainly never seen anything to suggest there is untaxed tobacco being sold in this shop. I do on occasion buy tobacco and as I know Tuncay well and we talk often, I am the kind of person he might offer suspiciously cheap tobacco to if he was trying to sell it. I can categorically state, and will do so in any circumstances required, that this has never happened. I simply don't believe that there is any illicit trade happening at this shop. It sounds like some of the officials inspecting this have found the shop proprietor's personal tobacco, which was not on sale and in fact in a back office not visible from the public area of the shop, and have seized this "contraband" to pad a flimsy case, and potentially remove a man's livelihood.

I would be happy to provide more information if necessary but I hope it is clear that I consider these allegations ridiculous and would strongly object to any attempt to strip this man of his livelihood on the basis that he is some kind of criminal.



Statement 2 ■

To whom it may concern,

I am writing in support of Nisa / Nunhead Express and its proprietor, Mr Tuncay Telli.

I have lived in Nunhead since March 2016 and have been a regular customer of the shop throughout that time, visiting most days. Over the years I have come to know Mr Telli and his staff through frequent contact, and I have consistently found him to be hardworking, conscientious, and committed to serving the local community.

This shop is an important part of the area. It provides a wide range of products that are genuinely useful to local residents, including food, household items, and a selection of health-related products such as basic vitamins and minerals. I personally buy many natural health and food items there, and on occasion, when I have needed something specific, Mr Telli has even been willing to order it in like Dutch apple spraed and pinecone extract.

I also wish to highlight that the shop plays a positive role in the community. From what I have observed, efforts are made to avoid waste, including donating food items before they go off, and the business has also been involved in helping vulnerable people locally. This has made a real difference in the area and reflects positively on the character of the business.

On a personal level, the shop has also shown kindness and flexibility to my family. There have been occasions when I or my family did not have sufficient funds available at the till, and we were allowed to return and pay later. That kind of trust and consideration is rare and has been genuinely helpful.

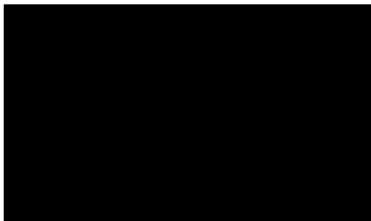
As someone who has used the shop regularly over a long period of time, including late in the evening after work shifts, I can honestly say that I have never personally seen anything that would suggest irresponsible or improper conduct in relation to alcohol sales. I have children, including a 16-year-old son, and I have never known staff to act inappropriately in relation to age-restricted items. In fact, my experience has been the opposite: staff have always appeared professional and careful in their conduct.

I have also never personally seen anything to suggest illicit or suspicious sales activity at the premises. I appreciate that concerns may have been raised, but based on my own direct and repeated experience as a customer, I have not observed conduct that would cause me concern.

In my view, this is a responsible local business run by someone who works hard, supports the community, and provides an important service to local residents. For those reasons, I would be very concerned if action were taken that might remove his licence and, with it, his livelihood.

I hope my observations are helpful. I would be willing to provide further information if required.

Yours faithfully,



Statement 3 [REDACTED]

To: Licensing Authority

Subject: Representation in Support of Premises Licence – Nunhead Express Ltd

Dear Sir/Madam,

I write to make a formal representation in support of the premises licence currently under review in respect of Nunhead Express Ltd.

My name is [REDACTED] and I have been employed as a Shop Supervisor at the above premises since August 2022. I am also a sponsored employee under the UK immigration system, and my continued lawful residence and employment in the United Kingdom is directly dependent upon my role within this business.

Throughout my employment, I have undertaken my duties with diligence, integrity, and a clear understanding of licensing objectives, including the prevention of crime and disorder, public safety, and the protection of children from harm. I have consistently ensured that the premises operates in compliance with all applicable laws and licence conditions.

I respectfully wish to bring to the Authority's attention the significant personal impact that any adverse decision regarding the premises licence may have. In particular, any revocation or substantial restriction of the licence could result in the loss of my employment. This, in turn, would directly affect my immigration status, and it could affect my visa and my future as well.

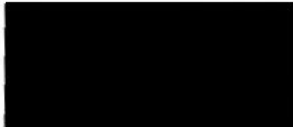
I therefore humbly request that the Licensing Authority take into account not only the commercial considerations but also the serious consequences for employees such as myself, who rely on the lawful operation of the business for their livelihood and stability.

I confirm my ongoing commitment to upholding all licensing requirements and to supporting the premises in maintaining full compliance going forward under the direction of Mr. Tuncay Telli.

Thank you for your time and careful consideration of this representation.

Yours faithfully,

[REDACTED]



INVOICE

Balance Due **£1,456.80**

Jun 19, 2025

Cash

Nunhead Express

LTD
2 KirkWood
Road
SE15 3XX

Nunhead Express

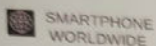
LTD
2 KirkWood
Road
SE15 3XX

Item	Quantity	Rate	Amount
CBD Cannabis Tea	20	£7.00	£140.00
CBD Chocolate Dark/Milk	40	£6.00	£240.00
CBD Vape	6	£35.00	£210.00
CBD Herbs Bags	2	£12.00	£24.00
Viral Toy Labubu	100	£6.00	£600.00
			£1,214.00
			£242.80
			£1,456.80

Paul Cash

What these powers are and how they will be used
also be made to obtain the consent of the landowner
the purpose of the visit for ex(amine) ...
Declaration of landowner or ...
confirm

R-2326



INVOICE

2004

SMART PHONE WORLDWIDE LT
CHARLES HOUSE,
UNIT F1a,
082-480,
UNITED KINGDOM,
VAT REGISTRATION: GB382642190

Date: Dec 21, 2014
Payment Terms: DUE ON RECEIPT
Balance Due: £5,460.00

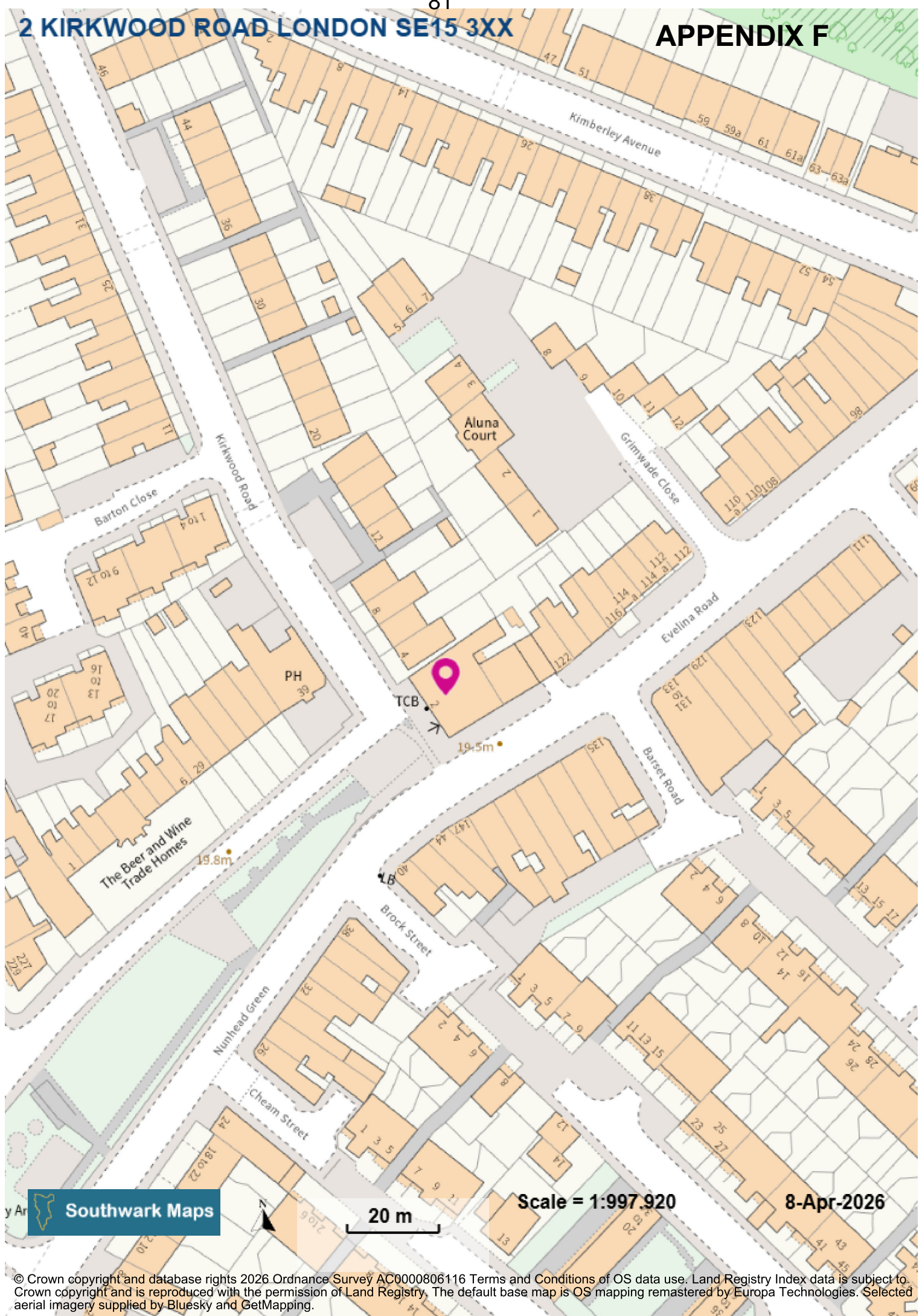
Bill To:
NUNHEAD EXPRESS LTD
2 KIRKWOOD ROAD,
LONDON,
ENGLAND,
SE15 3XX,
UNITED KINGDOM.

Item	Quantity	Rate	Amount
BM600 Prefilled Pod Kit	25	£22.00	£550.00
Crystal Bar Prefilled pod Kit	35	£21.00	£735.00
Elf Bar Prefilled Pod Kit	40	£21.00	£840.00
Elf Bar Prefilled Pod Kit	15	£25.00	£375.00
lvq 2400 Prefilled Pod Kit	30	£13.00	£390.00
Crystal Bar Pods	05	£200.00	£1000.00
Viga Gold Honey	05	£132.00	£660.00
Kamagra Jelly			

Subtotal: £4,550.00
Tax (20%): £910.00
Total: £5,460.00

Bank Payment
transferred

Terms:
ACCOUNT DETAILS:
ACCOUNT HOLDER: SMARTPHONE WORLD WIDE LTD
ACCOUNT NUMBER: 53838617
SORT CODE: 20-00-00
REFERENCE: 0192-00008



Southwark Maps

20 m

Scale = 1:997,920

8-Apr-2026

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LICENSING SUB-COMMITTEE DISTRIBUTION LIST (OPEN) MUNICIPAL YEAR 2025-26

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